

Technical Mini Series in  
**Aerospace Medicine**  
First Edition

**Aerospace Medicine:  
Psychological Aspects**



Indian Society of Aerospace Medicine



Technical Mini Series in  
**Aerospace Medicine**

**Aerospace Medicine :  
Psychological Aspects**

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## **FOREWORD**

1. *It gives me great pleasure to present the first edition of the Technical Mini Series in Aerospace Medicine on 'Aviation Psychology'. With the rapid growth of civil aviation, increasing use of automation in aircraft, and the ongoing human spaceflight programme, the role of psychology in aviation safety and performance has gained critical importance.*

2. *Indian aviation psychology has developed through three parallel streams; military, civil, and space. Each has grown at a different pace, but all now recognize a common need; to understand, assess, and continuously support the mental fitness, decision-making ability and resilience building of aviation professionals.*

3. *This Technical booklet is intended not only for academic reference, but also for practical use. It covers key areas such as cognitive functioning in the cockpit, workload and Stress, pilot personality in the Indian context, crew resource management, fatigue, mental health assessment, and psychological support during both aviation and space missions. The content is aligned with international standards while being adapted to Indian operational realities.*

4. *I am confident that this publication will support policy makers, medical officers, training institutions, regulators, and operational leaders.*

(Sandeep Thareja)

Air Mshl  
DGMS (Air) &  
President ISAM

Date: 10 Nov 25



## DISCLAIMER

The contents of this Technical Mini Series are meant only for private distribution and are not for commercial purpose. This series is intended to give the practitioner of Aviation Medicine, in the field or elsewhere, a working knowledge of the varied medical aspects of aircraft accident investigation and be a ready reckoner on the various issues related to the subject. This booklet has been sourced from number of books, journals, reports, scientific research articles, magazines, text books, technical manuals and the world wide web. While all efforts have been made to ensure factual accuracy, the authors apologize for any omissions, typographical or grammatical errors. Omissions of acknowledgement, if any, are inadvertent.

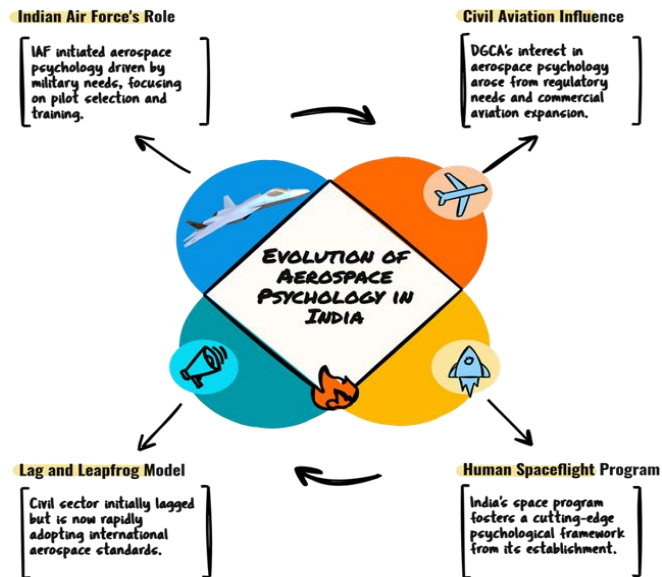


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# 1 Introduction to Aerospace Psychology in the Indian Context



## The Global Beginning of Aviation Psychology

The discipline of aviation psychology was born but in the crucible of global conflict. Its origins are linked to the military requirements of the early 20th century, where the advent of

heavier-than-air flight as an instrument of war revealed a stark and costly truth: the primary limitation of an aircraft was not its mechanical endurance, but the fallibility of its human operator. During the First World War, an alarming 90% of British pilot fatalities were attributed not to

enemy action, but to individual deficiencies, highlighting the urgent need for a scientific approach to selecting and training aircrew. This realization led to a fundamental shift in focus, from purely technical aircraft improvements to a systematic understanding of the aviator.

The initial belief that flying merely required a "good eye and a steady hand" was quickly rendered obsolete by the complexities of aerial combat and the high attrition rates in training. In response, nations began to apply the nascent science of psychology to the problem. Early research in Italy, France, Britain, and the United States focused on quantifiable attributes such as psychomotor skills, reaction time, emotional stability, and attention. The formation of specialized committees by the American Psychological Association (APA) during WWI, involving seminal figures like Robert M. Yerkes and John B. Watson, formalized the application of psychological testing to aviator selection. The Second World War

further solidified the field, leading to the establishment of dedicated institutions like the Institute for Aviation Psychology in the United States, which was tasked with correlating experiments to reduce pilot error, then cited as the cause of 90% of aircraft accidents.

This period also saw a crucial expansion in the discipline's scope. The initial emphasis on the "selection of the aviator" broadened to include the "maintenance of psychological fitness to fly". Pioneers like Paul Fitts championed a paradigm shift from fitting the human to the machine to designing the machine around the human operator, giving rise to the modern field of human factors. This laid the groundwork for contemporary aviation psychology, a comprehensive discipline that addresses the psychological aspects of the entire aviation ecosystem—encompassing not just pilots, but also air traffic controllers, maintenance personnel, cabin crew, and system designers—with the ultimate goals of optimizing human performance and enhancing safety.

## **The Evolution of Aviation Psychology in India: A Tripartite History**

The development of aviation psychology in India did not follow a single, linear path but evolved along three distinct, albeit interconnected, trajectories: military, civil, and space. Each stream was driven by different external forces and developed at a different pace, creating a unique and complex national landscape for the discipline.

### **The Military Foundation: The Indian Air Force (IAF)**

The bedrock of aerospace psychology in India is the Indian Air Force. The formal history of the discipline began on 29 May 1957, with the establishment of the School of Aviation Medicine in Bangalore. Its initial mandate was to train medical officers and indoctrinate aircrew in aviation medicine. Reflecting its expanding role and research contributions, it was re-designated as the Institute of Aviation Medicine (IAM) in 1968 and, recognizing its foray into

space-related research, as the Institute of Aerospace Medicine in 1989..

From its inception, IAM has been the nation's nodal agency for human factors support in indigenous aircraft development programs, including the Light Combat Aircraft (LCA) and the Advanced Light Helicopter (ALH). It has a long history of conducting cutting-edge research and providing high-quality aeromedical training. A testament to its deep-seated expertise is its early involvement in space psychology. In 1982, IAM conducted "Project Pawan," the comprehensive medical evaluation and selection process for Indian cosmonauts for the Indo-Soviet space mission, which culminated in Squadron Leader Rakesh Sharma becoming the first Indian in space. This historical involvement established a foundation of expertise that would prove critical for India's future human spaceflight ambitions.

### **The Civil Aviation Trajectory: The Directorate General of Civil Aviation (DGCA)**

In contrast to the military's long-standing institutional focus, the formal integration of psychology into Indian civil aviation has been a more recent and largely regulatory-driven phenomenon. As India's civil aviation market has grown exponentially, the Ministry of Civil Aviation and its regulatory body, the Directorate General of Civil Aviation (DGCA), have increasingly acknowledged the critical role of human factors in maintaining safety, often in response to global incidents and in alignment with standards set by the International Civil Aviation Organization (ICAO).<sup>0</sup>

Historically, the DGCA's focus was primarily on physical fitness and technical qualifications, as outlined in early manuals. However, recent years have seen a significant shift. The DGCA has issued and updated Civil Aviation Requirements (CARs) that explicitly address Human Factors, medical standards, and, most notably, the psychological well-being of flight crew and Air Traffic Controllers (ATCOs). The proposal to mandate pre-

employment psychological assessments and establish Peer Support Programmes (PSPs) marks a significant move towards a more holistic and proactive approach to mental health in the civil sector.

### **The New Frontier: Indian Human Spaceflight Programme**

The most recent and highly specialized stream of aerospace psychology in India has emerged from the nation's ambition to send humans to space. The formal announcement of the Gaganyaan programme spurred the Institute of Aerospace Medicine to work towards a dedicated field of space psychology. This effort was institutionalized with the establishment of an MoU between Indian Space Research Organisation (ISRO) and the IAF in 2019, which has a specific mandate covering areas of astronaut selection, crew training, bioastronautics, and operational mission support.

IAM's approach in this regard is distinguished by its emphasis on building indigenous systems and protocols from the ground up. This

is exemplified by development of the indigenous selection protocols for psychological selection of astronauts, followed by continued crew psychologist support to the selected astronauts for maintaining psychological health. These efforts received a significant boost with the establishment of the IAM-ICMR Centre for Advanced Research in Space Psychology in 2024. A landmark event in this has been 'Anugami' human space analogue mission, a 10-day simulation conducted in 2025 to indigenously validate India's own medical and psychological selection and training protocols for astronauts. This initiative signifies a strategic shift towards self-reliance, leveraging the historical expertise of institutions like IAM while developing new, space-specific psychological support systems tailored to the unique demands of the Gaganyaan mission.

### **Overview and Milestones**

The history of aerospace psychology in India is a story of divergent origins leading to

convergent principles. The field did not evolve as a single, monolithic discipline but as three distinct streams, each with its own timeline, impetus, and institutional culture. The IAF's approach was forged from military necessity and is characterized by a deep, continuous institutional history. The DGCA's involvement has been regulatory and more recent, driven by the rapid expansion of commercial aviation and the need to align with global safety mandates. Human Spaceflight program is the newest, born from national ambition and benefiting from the ability to integrate decades of global spaceflight experience.

This developmental path can be understood through a "lag and leapfrog" model. The civil sector historically lagged behind the military in formalizing psychological practices. However, recent regulatory pushes by the DGCA and proactive initiatives by airlines signal a "leapfrog" attempt to rapidly align with international best practices.<sup>0</sup> Meanwhile, IAM, a relative newcomer to Space

psychology, is leapfrogging by developing a highly advanced, integrated psychological framework for Gaganyaan from the outset, benefiting from indigenous efforts and decades of international spaceflight lessons.

Despite these different origins, all three sectors are now converging on a set of core principles: the necessity of rigorous psychological selection,

the centrality of human factors engineering, the critical importance of managing stress and fatigue, and the need for structured psychological support systems. This convergence has created a uniquely rich national ecosystem for aerospace psychology, where different levels of maturity and specialization coexist and, increasingly, collaborate

# 2 Psychological and Neuroscientific Foundations of the Aviator

## Psychological Processes in the Cockpit

Understanding the aviator requires a firm grasp of the fundamental cognitive processes that govern performance in a complex, dynamic, and high-stakes environment. Decades of research have yielded several core theoretical frameworks that are indispensable for analysing pilot behaviour and designing safer aviation systems.

### Information Processing

The conceptualisation of the human operator within the cockpit environment as a sophisticated, albeit capacity-limited, information processing system is fundamental to contemporary aviation psychology and human factors research. This approach moves beyond simple behavioural observation to model the internal cognitive constructs—specifically workload, situation

awareness, and the impact of stress and automation—that govern pilot performance in high-stakes, dynamic systems. Given the anticipated growth in air traffic and the persistent attribution of accidents to human error, often compounded by cognitive factors, a detailed understanding of the pilot as an information processor is essential for supporting the development of advanced cockpit technologies and refining operational safety margins.

### The Information Processing Framework

The psychological study of human performance begins with the classic model of information processing, which posits that stimuli entering the sensory receptors undergo a sequence of transformation stages leading ultimately to a response.

## Stages of Information Processing

The traditional model identifies three discrete yet interconnected stages through which information flows:

1. Perception: This initial stage involves the process whereby incoming sensory stimuli are received and interpreted. In the aviation context, this requires the flight crew to attend continuously to the aircraft's instruments (screens, indicators, lights) and external environmental cues. Failures at this basic level are highly critical; empirical data indicates that approximately 76% of all Situation Awareness (SA) errors in pilots occur during this initial perception phase.
2. Decision Making/Response Selection: Once perceived, the information is processed to determine the appropriate course of action. This stage involves selecting the most suitable response from a

repertoire of possibilities based on the comprehension of the current situation.

3. Response

Programming/Execution:

This final stage involves the motoric and programmatic activity necessary to execute the selected response.

These core stages are modulated by the efficiency of the attentional and memory systems available to the operator.

## The structure of Cognitive Resources and Workload

A central theoretical challenge in modelling the human information processor involves delineating the nature and limits of cognitive capacity, particularly when multiple tasks must be performed concurrently, a common reality in the flight deck.

## Models of Attention and Workload

Early frameworks, such as the unitary-resource model developed

by Kahneman in 1973, posited resources as a single, undifferentiated pool shared among simultaneous tasks. This model predicts that performance degradation should occur whenever the demand for attentional resources exceeds their availability. However, this framework proved inadequate to explain phenomena observed empirically, such as the difficulty insensitivity effect (performance on one task is not degraded despite increased difficulty on a concurrent task), the structural alteration effect (performance depends on the response format of the secondary task, e.g., manual versus verbal response), and the perfect-time sharing effect (two interfering tasks do not affect each other when performed together).

To account for these discrepancies, the Multiple Resources Theory (MRT), developed by Wickens (1980), emerged as one of the most influential models for explaining performance in high-workload, dual-task scenarios. MRT distinguishes resources along several functionally separate

dimensions, providing guidelines for human factors design:

1. Processing Stages: Resources dedicated to perceptual-cognitive activity are functionally distinct from those associated with response processes. For example, a pilot can efficiently time-share display reading (perceptual-cognitive) with activating a switch (response process). An instance of this observed in commercial aviation is a pilot simultaneously listening to Air Traffic Control (ATC) instructions and tuning a frequency for the Instrument Landing System (ILS).
2. Codes: Resources used for processing spatial information are distinct from those used for verbal information, correlating with activity in different cerebral hemispheres. This spatial/verbal dichotomy applies across perception

(graphics vs. speech), cognition (spatial working memory vs. linguistic memory), and response execution (manual responses vs. speech).

3. Perceptual Modalities: It is inherently easier to process information distributed across the visual and auditory modalities than two simultaneous messages within the same modality (e.g., two auditory messages). However, this dimension is qualified by the pre-emption effect, where discrete auditory tasks can be highly disruptive to continuous visual tasks, often shifting attention away and leading to errors, such as skipping a checklist item.

Workload itself, which cannot be directly observed, must be inferred through measures categorized as physiological, performance-based, or subjective. Operationally, workload is defined by the memory load imposed, the volume of mental

data transformations required, and the speed/accuracy of task performance.

### **Mental Workload**

Mental workload refers to the total cognitive demand imposed on an individual during task performance. When these demands exceed the available mental resources, performance degrades, and the likelihood of error increases significantly. While early theories, such as Kahneman's unitary-resource model, viewed attention as a single, limited pool of resources, this failed to explain why some tasks interfere with each other more than others.

A more powerful explanatory framework is Wickens' Multiple Resources Theory (MRT). This influential theory proposes that humans possess several distinct pools of cognitive resources, categorized along four dimensions :

1. Processing Stages: Resources for perceptual and cognitive activities are separate from those used for

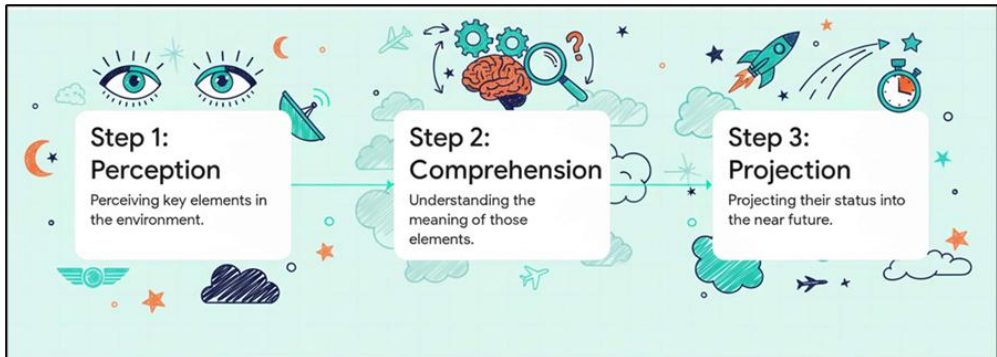
- selecting and executing responses.
2. **Perceptual Modalities:** Visual and auditory processing channels are largely independent.
  3. **Processing Codes:** Spatial information (e.g., interpreting a map display) and verbal information (e.g., processing an ATC instruction) utilize separate resources.
  4. **Visual Channels:** Focal vision (for detailed object recognition) and ambient vision (for orientation and motion perception) are distinct.

The practical implication of MRT for cockpit design is profound. By

designing tasks and interfaces that draw upon different resource pools, interference can be minimized. For example, a pilot can effectively listen to a verbal instruction from air traffic control (auditory/verbal code) while simultaneously making a manual control input based on a visual display (visual/spatial code), as these activities draw on separate resources.

### **Modulation of Cognitive processes: Stress and Situation Awareness**

The efficiency and integrity of the pilot's information processing capacity are constantly modulated by psychological stressors and the resultant state of situation awareness.



### Situation Awareness (SA)

Situation Awareness, a concept that originated within the operational aviation community, is formally defined by Endsley's model as "the perception of the elements in the environment within a volume of time and space, the comprehension of their meaning, and the projection of their status in the near future". It is, more simply, "knowing what is going on." SA consists of three hierarchical levels:

- **Level 1 SA (Perception):** Perceiving the status, attributes, and dynamics of relevant elements in the environment.
- **Level 2 SA (Comprehension):**

Understanding the significance of those elements in light of operational goals.

- **Level 3 SA (Projection):** The ability to project the future status of the elements in the environment.

The operator's goals, expectations, and priorities, often stemming from mental models and training, drive this SA process (top-down processing), guiding attention and reducing the load on working memory. Conversely, loud alarms or flashing lights enforce data-driven (bottom-up) processing, compelling immediate attention regardless of current goals. Effective flying requires the ability to seamlessly

transition between these two processing modes.

A loss of SA is a primary precursor to human error. Research indicates that a staggering 76% of pilot SA errors occur at the most basic level—a failure of perception. High mental workload, stress, and automation complacency are all significant factors that can degrade SA.

### **The Impact of Stress on Cognitive Processes**

Stress, defined as the body's response when demands are perceived as exceeding available resources, significantly degrades information processing. Physiologically, stressful situations trigger the release of catecholamines (adrenaline for mental effort, noradrenaline for physical effort) and cortisol.

Cognitively, stress induces several critical decrements that impair the pilot as an information processor:

- **Attentional Narrowing (Cognitive Tunnelling):**

Under stress, operators restrict their attention to a limited subset of cues deemed most important, ignoring peripheral or less salient information. While this mechanism can temporarily reduce workload, it frequently leads to serious errors and omissions. The 1971 Weltman et al. study demonstrated that simply anticipating a stressful situation is enough to cause a significant reduction in monitored stimuli.

- **Memory Impairment:** Stress causes decrements in the capacity and retrieval functions of working memory. Specifically, tasks requiring spatial working memory (e.g., orienting in three-dimensional space) are notably susceptible to stress, whereas retrieval of knowledge from long-term memory (e.g., procedures and regulations) is generally more resistant.

- **Maladaptive Strategies:** High workload often compels a strategic shift to less effortful cognitive strategies to maintain performance, such as adopting standardized routes

### **Design Implications for Information Processing**

To mitigate the risks associated with human cognitive limitations, especially concerning stress and workload, human-machine interface (HMI) and human-computer interaction (HCI) design must be centred around supporting the pilot's information processing capabilities.

### **Principles for Cognitive Support**

A well-designed interface alleviates cognitive overload and compensates for potential cognitive decrements. Important design considerations include:

1. **SA Enhancement:** Displays must be designed to enhance all three levels of SA. Information must be clear, unambiguous, and

rather than optimising for time efficiency, as observed in air traffic controllers. Additionally, fatigue may lead to an over-reliance on automation (a fatigue after-effect).

presented in context to allow for immediate access to relevant data and projection of future states. Avoiding clutter is critical to prevent information overload and difficult visual search.

2. **Alarm System Integrity:** Alarm systems must provide sufficient information to allow the operator to identify and confirm the validity of the issue quickly, without causing emotional strain or interfering with crew communication during critical times. Warning signs must be clear and allow for standard, trained solutions, which reduces stress compared to confusing signs requiring complex, simultaneous processing.
3. **Procedure Design:** Operational procedures (checklists) have evolved from memory aids to

crucial support tools for maintaining SA. Electronic procedures address deficiencies in paper checklists (e.g., memory errors, getting lost) by improving information processing and reducing workload. However, electronic procedure automation must be carefully calibrated; NASA research confirmed that over-automation (e.g., fully automated checklists) increases complacency and reduces the likelihood of noticing system failures. Systems should therefore be adjustable, allowing operators to choose the level of automation to maintain engagement and SA.

## **Decision Making**

Aeronautical Decision Making (ADM) is the cognitive process of selecting a course of action from various alternatives. It is not a monolithic process but is better understood through a series of models or metaphors for the pilot as a decision-maker. These include the "faulty computer" metaphor, which highlights the role of cognitive

biases (e.g., confirmation bias, expectation bias) in flawed decision-making. In contrast, the expert decision-maker model, particularly the Recognition-Primed Decision (RPD) model, suggests that experienced pilots often do not weigh multiple options but instead use their experience to recognize a situation as typical of a certain category and immediately implement the appropriate response. Research has also identified several "hazardous thought patterns"—such as anti-authority ("The rules don't apply to me"), impulsivity ("Do something—quickly!"), invulnerability ("It won't happen to me"), macho ("I can do it"), and resignation ("What's the use?")—that act as psychological precursors to poor judgment and accidents.



# 3 Neuroscience Applications in Aviation Psychology

The theoretical constructs of aviation psychology are increasingly supported by and understood through the lens of neuroscience. This integration provides a more robust, evidence-based foundation for the discipline.

## Neurophysiological Validity of Theories

The success of theories like MRT lies partly in their neurophysiological validity. The dichotomy between spatial and verbal processing codes, for instance, aligns well with the well-established lateralization of these functions in the left and right cerebral hemispheres, respectively. This link between cognitive theory and brain structure provides a powerful basis for designing human-machine interfaces that are

congruent with how the brain is organized.

## Objective Physiological Measurement of Cognitive States

The maintenance of optimal human performance in complex, dynamic systems such as modern aviation and aerospace environments require robust methodologies for assessing transient cognitive states. Since mental workload, stress, and associated constructs are not directly observable phenomena, their precise measurement must be inferred. While subjective rating scales and behavioural performance metrics offer essential insights, objective physiological measurement techniques provide a distinct, unobtrusive data stream for characterizing the cognitive demands placed upon the human

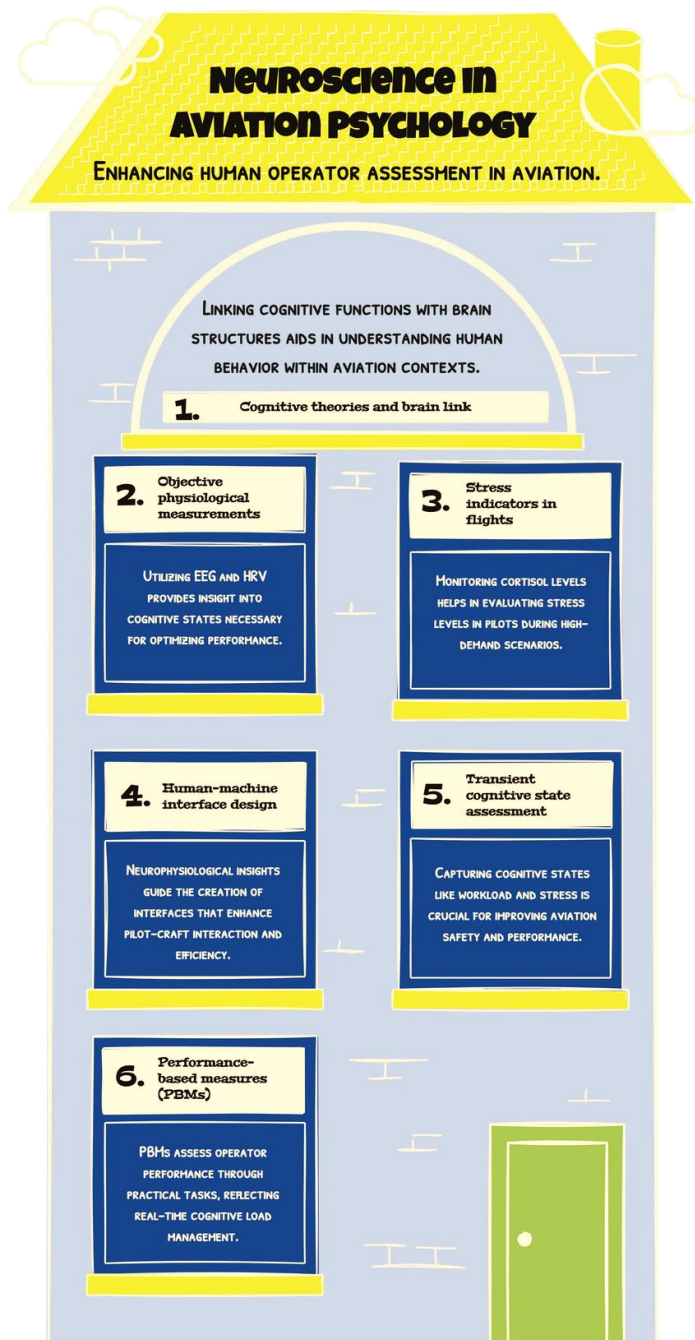
operator, particularly in high-workload or extreme environments.

### **Conceptual Framework for Physiological Measurement**

In the context of complex operator environments, physiological measures constitute one of the three categories (alongside performance-based and subjective measures) developed for workload assessment. The relationship between cognitive states and physiological markers is typically grounded in the concept of arousal, often referenced through models like the Yerkes-Dodson Law, which relates performance efficiency to arousal levels. The utility of these methods stems from their capacity for real-time data

collection. An important methodological consideration is that many physiological indices are sensitive not only to task-induced workload but also to general stress levels caused by non-task-related factors.

Contemporary cognitive science often frames the physiological manifestation of cognitive states within neurobehavioral systems, such as the Research Domain Criteria (RDoC) framework, which defines dysfunction across multiple levels of analysis, including physiological measures. Specifically, the cognitive demands are often indexed by activity in the Arousal and



Regulatory Systems and the Negative Valence Systems (fear, anxiety, threat).

### **Neurophysiological Indices of Central Processing**

Measures derived from the central nervous system offer direct insights into perceptual and cognitive demands imposed by a task.

#### **Brain Electrical Activity (EEG and ERPs)**

Electroencephalography (EEG) records brain electrical activity, and subsequent analysis yields Event-Related Potentials (ERPs). ERPs are computed by averaging the EEG response following an external stimulus and serve as indicators reflecting the perceptual or cognitive demands experienced by the individual. These neuroimaging techniques are integral to developing integrated test batteries intended to obtain a comprehensive description of cognitive and psychomotor deficits, especially when assessed alongside subjective and behavioural measures.

**Neuroimaging** While often restricted to laboratory or analogue environments, neuroimaging techniques, such as EEG and functional Magnetic Resonance Imaging (fMRI), are employed to study team interaction variables and the neurobiological correlates of stress. Further, structural research suggests that prolonged chronic stress, which engages brain regions related to emotion, memory (hippocampus), and decision-making (prefrontal cortex), can lead to structural alterations in neurons and HPA axis dysregulation.

#### **Autonomic Nervous System Indicators**

The autonomic nervous system, responsible for physiological readiness and stress response, provides robust, quantifiable markers of workload and general arousal through cardiovascular and endocrine systems.

**Cardiovascular and Electrodermal Measures.** High mental workload levels are reliably

associated with specific cardiovascular and respiratory changes. Two of the most commonly monitored body responses include:

- **Heart-Rate Variability (HRV):** High workload levels lead to a measurable decrease in heart-rate variability. HRV quantifies the changes in heart rate over brief time intervals. Cardiovascular measures, including blood pressure, heart rate variability, and respiratory sinus arrhythmia, are widely utilized in research to investigate variables crucial for mission success in extreme contexts. Blood pressure variability is another physiological measure related to HRV.
- **Electrodermal Activity (Skin Conductance):** Electrodermal activity, or skin conductance, is included among the physiological measures used in workload studies. It is also employed as a measure of physiological arousal during

interpersonal interactions and in unobtrusive monitoring systems.

### **Endocrine and Biochemical Indices (Stress Hormones).**

Stressful situations precipitate neuroendocrine changes, resulting in the release of hormones that are quantifiable in blood, saliva, and urine samples.

- **Catecholamines (Adrenaline and Noradrenaline):** These hormones are associated with effort expenditure. Adrenaline levels have been linked specifically to mental effort, while noradrenaline levels are determined by physical effort. Levels of catecholamines depend on operational factors, including flight duration, the operator's level of experience, degree of responsibility, and aircraft characteristics.
- **Cortisol:** Cortisol is a steroid hormone central to the Hypothalamic–Pituitary–Adrenal (HPA) axis response to stress. Salivary cortisol levels have been reported to increase more significantly when pilots

were actively controlling the aircraft, particularly during high-demand phases such as take-off and landing. Elevated cortisol, epinephrine, and norepinephrine are physiological markers of fear and anxiety within the negative valence systems.

**Oculomotor and Visual-Perceptual Measures.** Changes in eye movement patterns, which are measured using psychophysiological metrics, are associated with attentional demands and the difficulty of information interpretation.

- **Pupil Diameter:** High workload is correlated with a measurable increase in pupil size.
- **Fixation and Saccades:** The frequency of instrument fixation serves as an indicator of an instrument's importance, whereas the length of fixation is related to the perceived difficulty in interpreting the information presented. Studies have shown that as task

difficulty increases, the extent of spontaneous saccades (fast, involuntary eye movements) decreases. Eye movement recordings are utilized as a process measure in assessing Situation Awareness (SA), providing data on how attention is allocated.

### **Unobtrusive Monitoring and Resilience Assessment**

Recent advancements in unobtrusive measurement methods utilise physiological data streams for continuous monitoring of cognitive and emotional state, particularly crucial in isolated, confined, and extreme (ICE) environments like long-duration space missions and complex cockpits.

### **Continuous Data Acquisition**

Wearable and environmental sensing systems can continuously generate physiological data (e.g., cardiovascular and electrodermal arousal). These continuous measures are essential for detecting cognitive and emotional deficits in

situ without interfering with the ongoing performance of the operator. This constant stream of data can be coupled with other metrics, such as task completion times and error rates, to code metrics of distress and adaptation.

### **Assessing Brittleness and Resilience.**

Continuous physiological data are highly suited for capturing subtle signals of deteriorating individual and team health, which researchers refer to as "early warning signs" of low resilience. Physiological metrics, such as electrodermal and cardiac activity, are used to detect signs of critical slowing down, which is defined as a reduced speed of recovery of the system from minor perturbations. For example, a slower-than-average return to baseline physiological stability after physical exertion may indicate reduced resilience, or physical/physiological elasticity.

### **Utility and Methodological Challenges**

Objective physiological measures provide crucial, quantifiable

evidence of the load imposed on the human information processing system, offering diagnostic value that complements self-report and performance data. They are critical for understanding how high workload and stress, which are operationalized by mental processing demands, affect performance in dynamic environments. The ability to collect this data in real time is paramount for the development of real-time support systems and countermeasures designed to manage performance decrements during acutely stressful situations, such as standardized operating procedures or cognitive aids.

There are inherent challenges in this methodology, including the need for specialized equipment, the sensitivity of physiological markers to general stress, and the necessity of employing multiple measures from different categories (physiological, subjective, performance) to obtain a comprehensive evaluation of the task under study. In long-duration missions, the objective assessment

of cognitive capabilities (e.g., vigilance, psychomotor speed) must be monitored throughout the flight to detect and mitigate threats posed by stressors like radiation and isolation. Tools such as the Psychomotor Vigilance Test (PVT) successfully integrate objective feedback on vigilant attention with subjective ratings of workload and stress, demonstrating the synthesis of assessment modalities required for effective cognitive monitoring.

**Performance-Based Measures (PBMs).** PBMs involve assessing mental workload through observed task performance. The foundational assumption is that an increase in mental workload correlates with corresponding increases in response times and errors and decreases in accuracy and the number of tasks completed. Therefore, evaluating workload is achieved by tracking performance metrics across different difficulty levels of a task.

However, the fidelity of this direct relationship is complicated by compensatory behaviours exhibited by human operators:

- **Strategy Adjustment or Shift:** Operators may intentionally change their behaviour to adopt a less effortful strategy to maintain adequate performance levels despite high workload. This strategy shift, which depends on individual characteristics, task requirements, and workload levels, may obscure underlying cognitive strain. An example of this is air traffic controllers switching from routing airplanes along the shortest path to using less efficient, standard routes (including holding patterns) when workload increases.
- **Fatigue After-effects:** Following a particularly demanding task, an operator might switch to "low-cost strategies" in subsequent tasks. For instance, tired pilots might compensate by increasing their reliance on automation.
- **Speed-Accuracy Trade-offs:** High mental workload demands can lead to situations where

speed increases but accuracy decreases, or vice versa, meaning performance errors might occur with similar frequency under both high and low workload conditions.

**Performance Measurement Techniques.** To overcome the challenges posed by compensatory mechanisms that mask workload, specialized measurement techniques have been developed:

### **Secondary-Task Methodology**

The secondary-task methodology involves having a subject perform a second task concurrently with the primary task under study. The deliberate purpose of the secondary task is to consume mental resources "left over" by the primary task, allowing changes in overall performance to be detected.

- **Subsidiary-Task Paradigm:** The instructional emphasis is placed on maintaining primary task performance, and performance degradation is measured on the secondary task.

- **Loading-Task Technique:** The instructional emphasis is placed on the secondary task, and performance degradation is measured on the primary task.
- **Common Secondary Tasks:** Commonly used secondary tasks include measurements of reaction time, time estimation, mental arithmetic, and memory search tasks.
- **Embedded Secondary Tasks:** Researchers sometimes criticize standard laboratory tasks used as secondary tasks for being irrelevant to the operational environment. An alternative is the use of embedded secondary tasks—tasks usually performed during normal operations but experimentally separable from the primary task, such as radio communication activities in aviation.

**Specialized Tests for Cognitive and Psychomotor Functions.** In high-stakes fields like aviation and spaceflight, specialized test batteries are utilized to measure core

cognitive and psychomotor functions, which are critical for safe operations.

Test/Battery Name	Application Context	Functions Measured	Characteristics/Details
<b>Psychomotor Vigilance Test (PVT)</b>	Spaceflight and Analog Environments (e.g., ISS, Mars-500)	Vigilant attention, psychomotor speed, state stability, and impulsivity	Provides objective feedback and also captures subjective ratings (workload, sleep, fatigue, stress). Development followed a rigorous path from lab setting to analog environments and finally spaceflight.
<b>Spaceflight Cognitive Assessment Tool for Windows (WinSCAT)</b>	Spaceflight (ISS)	Response time, sustained attention/concentration, visual working memory, and verbal working memory	Current medical standard used by NASA, ESA, and JAXA. Adapted from the Automated Neurological Assessment Metrics (ANAM). Used to establish a cognitive baseline for assessing neurological injury or toxic exposure during flight.

<p><b>MICROPAT (Microcomputerized Personnel Aptitude Tester)</b></p>	<p>Military and Civil Pilot Selection</p>	<p>Tracking, arithmetic, orientation, scheduling, navigational calculation tasks, mental spatial landing, and</p>	<p>A packaged, integrated test battery demonstrating validity for ab initio selection.</p>
<p><b>CogScreen Aeromedical Edition</b></p>	<p>Pilot Selection</p>	<p>Attention span, reaction time, tracking, time-sharing, and situation awareness</p>	<p>A computer-based instrument for assessing information processing and psychomotor functions.</p>
<p><b>Pilot Aptitude Tester (PILAPT)</b></p>	<p>Military and Civil Pilot Selection</p>	<p>Attention span, reaction time, tracking, time-sharing, and situation awareness</p>	<p>Used for military and civil pilot screening.</p>
<p><b>Constable Automatic Serial Action Apparatus</b></p>	<p>US Army Air Corps Trainee Selection (Historical)</p>	<p>Serial action, reaction time (simple and discriminative), errors</p>	<p>Used in the 1920s/30s to detect potential flying ability; demonstrated value primarily in a negative way (poor score indicates deficiency in essential abilities).</p>

## **IAM Cognitive Test Battery- pSuMEDhA**

Institute of Aerospace Medicine has over the past six decades conducted numerous research activities on the psychomotor and cognitive aspects of the IAF aircrew. Over the years, researchers have either used off-the-shelf products or there have been attempts at developing various specific neurocognitive and psychomotor tests for use in research at IAM. The availability of a plethora of tests being used and later discarded or replaced by various researchers led to decades of research existing in isolation with no possibility of data collation or comparison. Consequently, definitive conclusions regarding the cognitive functions under various test conditions could not be drawn. IAM Cognitive test battery: pSuMEDhA is developed to indigenize our own test battery. The underlying philosophy of pSuMEDhA is that it is designed for Aviators and tailor made for researchers in the field of Aerospace Medicine in India.

**Scope and applicability.** In its present form, pSuMEDhA is a researcher's tool for use in the laboratory setting and establishing normative values. An AFMRC project has already been proposed to establish normative values for the various branches of the IAF. Eventually, these normative values would serve to spur on the field to provide answers to operational concerns.

**Brief details.** pSuMEDhA is a computer administered and scored psychometric evaluation. The test battery is not an assessment of flying knowledge or skills but rather a measure of underlying cognitive abilities related to flying. It comprehensively assesses the aviation related domains of psychomotor ability, executive functioning, working memory, spatial orientation, threat assessment, attribute identification and mental flexibility. For this purpose, pSuMEDhA incorporates Simple Reaction Time test, Mackworth Clock Test, Dual Task, Stroop Test, Digit Symbol Substitution Test, Aircraft

Orientation Test, Threat Perception Estimation Test and Card Sorting Test in a holistic test battery. Some of the subtests in pSuMEDhA have been adapted from existing archetypes of computerised versions of tests that have been well established, validated and used in neurocognitive research over a long period of time.

**Tangible/intangible benefits.**

The Institute of Aerospace Medicine is known for its research in various cognitive and psychomotor aspects of the human mind including fatigue research and providing operational solutions. The use of off-the-shelf software for such research has led to limited access subscription-based usage only. The IAM Cognitive Test Battery indigenises this critical tool in aviation research. It has been designed after targeted research into the specific cognitive domains that IAM has worked on over the past six decades. Apart from the direct research benefit of a common cognitive research tool for IAM, it also provides direct monetary savings to the exchequer as it

obviates the need to purchase tests repeatedly from various Indian or foreign vendors for each research project.

**Situation Awareness (SA) Assessment**

PBMs are also essential in assessing Situation Awareness, particularly in simulated operational settings:

- **Global Measures of Performance:** SA can be inferred through the overall success rate of a mission in a realistic scenario. However, this method suffers from low diagnosticity and sensitivity, as overall performance may be confounded by other variables.
- **Imbedded Task Measures:** These involve assessing performance on highly specific subtasks, such as deviation from a target altitude. Caution is advised, as subjects might over-concentrate on the monitored subtask, potentially leading to misleading results.
- **External Task Measures:** SA is sometimes inferred by

observing how subjects react to experimental manipulations, such as modifying or removing information from a display. This is considered highly intrusive.

- **Modified Situation Presence Assessment Method (SPAM):** A variation of the Situation Awareness Global Assessment Technique (SAGAT), SPAM involves querying operators about the environment while they perform the task (real-time). This method does not rely on a memory component, as good SA is hypothesized to enable quicker information retrieval to answer the questions. This method has been employed in simulated flight control scenarios to measure SA concerning electronic procedures and system displays.

### **Performance Monitoring in Extreme Environments**

In long-duration space missions, maintaining cognitive and psychomotor functions is a critical

safety pre-condition. Performance monitoring tools are used repeatedly to detect subtle decrements.

- **Performance Stability:** While elementary cognitive tasks (e.g., memory-search, mental arithmetic) often remain largely unimpaired in space, significant disturbances are frequently observed in perceptual-motor and attentional tasks. These disturbances may be related to microgravity effects on the sensorimotor system or non-specific stress (e.g., high workload, sleep disturbances).
- **Objective Monitoring Tools:** Monitoring tools like WinSCAT are specifically designed for continuous assessment during space missions, comparing results against a self-referenced baseline established during pre-flight training. Expanding the current focus on cognitive probing tasks to include measures of attention and psychomotor functions is recommended, as these are

highly sensitive to stress and microgravity effects.

- **Complex Skill Degradation:** Degradation in complex operational skills, such as manual docking manoeuvres, has been observed following prolonged periods in space, often attributed to a lack of refreshment training in the changed gravity conditions.

### **Considerations for Performance Measurement Quality**

For performance measurement systems, particularly those used in selecting highly capable populations

- **Addressing Impression Management:** Criteria must be able to differentiate desired performance levels from impression management tactics, as participants in analog research may attempt to present themselves favourably
- **Combining Information:** Effective selection often requires combining results from multiple performance measures (sign and sample instruments)

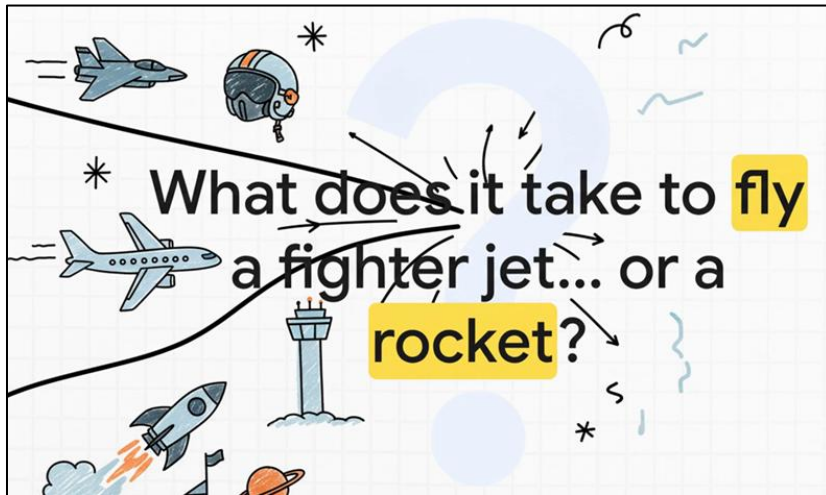
like astronauts, criterion development is crucial.

- **Criterion Reliability and Relevance: Criteria must be relevant, reliable, and amenable to combination.**
- **Sensitivity for High Performers:** When assessing individuals already highly selected for excellent cognitive function (e.g., astronauts), tests must be highly refined to detect meaningful decline, since participants typically score at the top end of the distribution (range restriction).

into composite scores, rather than relying on strict multiple cut-off models, to enhance robustness and predictive validity.



# 4 The Pilot Personality: The "Right Stuff" in the Indian Context



## Introduction: The "Right Stuff" Paradigm

The field of aviation psychology mandates a rigorous consideration of cognitive constructs and personality profiles that fundamentally influence pilot behaviour, especially given that a substantial percentage of aviation accidents are attributed to human error. Central to this assessment is the concept of the "pilot personality" or the "Right Stuff"—a

hypothesized constellation of traits believed to predict success and resilience in high-demand operational environments. While the selection process for aircrew aims to identify individuals possessing the requisite aptitude, stability, and motivation for safe operations, the empirical definition of this ideal profile, particularly when translated across varied cultural contexts, requires critical scrutiny.

Historically, aviation psychology studies, often conducted in Western military and civil contexts, identified a distinct core profile for successful aviators. These individuals were typically described as dominant, active, and outgoing, possessing high needs for achievement, novelty, and change. Crucially, they were characterized by high emotional stability (low neuroticism) and a capacity for emotional control, often achieved through lack of introspection and controlled expression of feeling.

In the influential model derived from research on airline and space shuttle pilots, the "Right Stuff" cluster combined high Instrumentality (achievement motivation) and high Expressivity (social orientation), alongside low levels of hostility. This profile suggests that the ideal pilot is not merely technically proficient but also socially adept, capable of coordination and teamwork. Conversely, individuals exhibiting the "Wrong Stuff" were instrumental (task-focused) but socially less competent, often

scoring higher on measures of hostility. Despite the historical emphasis on identifying "Right Stuff," empirical research, even within Western contexts, has demonstrated that no single personality type guarantees successful completion of flight training, suggesting the existence of several distinct, yet successful, personality subtypes among aviators.

### **Cultural Influences on the Pilot Personality**

A fundamental challenge in applying these psychological concepts globally stems from the influence of cultural variables, specifically those related to individualistic versus collectivistic societal frameworks, which impact findings related to aircrew personality and coping. Research cautions against the duplication of psychological concepts developed in the West for application in countries such as India.

The traditional Western pilot profile is strongly associated with individualistic values, emphasizing

autonomy, independence, and confronting challenges directly (approach coping). This aligns with observed coping styles in American pilots, who rely heavily on active, problem-solving, and action-oriented strategies, while minimizing reliance on external emotional support or avoidance behaviours. Pilots manage internal conflict by avoiding and denying their emotional life, preferring to adjust the external environment. In stressful situations, they prioritize mastery of problem situations through action-oriented strategies.

In contrast, the psychological characteristics of Indian military pilots appear to deviate from this classical "Right Stuff" framework, reflecting contextual differences rooted in culture.

### **Personality Differences in Indian Pilots**

A comparison study suggested that Indian pilots exhibit a personality profile with higher scores on Neuroticism (emotional instability) and Agreeableness, coupled with lower scores on Extraversion and

Conscientiousness, when contrasted with historical Western pilot cohorts. If substantiated across larger samples, this profile presents a significant contradiction to the classical "Right Stuff" requirements, which emphasize low neuroticism (emotional stability) and high conscientiousness as markers of superior adaptation.

### **Coping Strategy Variance**

Research specifically investigating Indian military aviators confirms a reliance on problem-solving but simultaneously reveals a more flexible and frequent use of emotion-focused strategies compared to their Western counterparts.

- **Problem-Solving Dominance:** Indian aviators most frequently utilize problem-solving strategies (70% prevalence in one study). This is comparable to findings observed in American pilots. Problem-solving strategies involve seeking constructive solutions to manage

disruptive emotion and life crises.

- **Flexible Use of Emotion-Focused Coping:** Crucially, Indian aviators also utilize emotion-focused coping strategies—such as Acceptance, Social Support, and Positive Distraction—with greater frequency than reported in Western aviators. This flexibility is consistent with observations regarding the general Indian population's approach to stress management.
- **Cultural Attribution for Avoidance:** The increased use of emotion-focused strategies in the Indian context is often interpreted as a form of avoidance coping. This tendency toward passive or avoidance coping may be linked to a collectivistic cultural orientation, where individuals may perceive stressors as a threat rather than a challenge. In collectivistic cultures, the reinforcement of relatedness and interdependence means that individuals may use

emotion-focused coping to control internal states (mind, emotions, thoughts).

- **Personality and Coping Links:** Specific personality factors were found to be associated with coping strategies among Indian military pilots. For instance, Factor G (Conscientiousness) showed a significant association with Problem Solving and Positive Distraction, while Factor E (Assertiveness) was linked to Social Support.

These findings challenge the assumption of a universal, purely action-oriented, and emotionally suppressive pilot archetype. The flexible use of coping mechanisms suggests that adaptation for Indian aircrew involves navigating stress through a blend of technical mastery (problem-solving) and psychological self-regulation (emotion-focused coping).

**Implications for Selection, Training, and Clinical Aviation Psychology.** The documented variance in personality and coping

styles among Indian pilots, if sustained, carries significant implications for operational safety, training, and clinical practice within the Indian aerospace environment.

### **A. Selection and Criteria**

Selection systems must evolve beyond rigid reliance on traditional Western psychometric norms. Although maximum performance tests (e.g., cognitive and psychomotor functions) generally yield the highest validities in pilot selection globally, the utility of personality assessment must be optimized by considering cultural context.

While traditional selection often includes assessments for traits predisposing individuals to psychopathology, such as through the MMPI-2 or ALAPS tests, the Indian context requires refining criteria to account for acceptable cultural variations. For example, the use of personality inventories focused narrowly on pathology risks excluding healthy candidates, which is why prudent use is recommended. Selection processes must target core

competencies, encompassing knowledge, skills, attitudes, and dispositions. In clinical selection, indicators of maladaptive traits—such as impulsivity, poor anger control, risk-taking behaviour, and low team orientation—remain disqualifying.

### **B. Training and Intervention**

Training programs must acknowledge and reinforce the indigenous coping strategies demonstrated by Indian aviators. Given the potential links between cultural coping patterns and occupational performance, military aviation training in India should integrate stress coping aspects that directly influence safety attitudes.

The successful establishment of the Institute of Aerospace Medicine (IAM) training program in India, which focused on mentor education for suicide prevention, demonstrates the efficacy of targeted, context-specific psychological interventions. This program led to a notable outcome of zero successful suicides among the airmen trainee population since 1999.

In general, therapeutic approaches for aircrew often emphasize Cognitive Behavioural Therapy (CBT) for managing anxiety disorders, as it avoids reliance on psychotropic agents. The integration of culturally relevant coping strategies, such as utilising positive distraction or social support (which are prevalent in this group), into stress management and CRM programs, could enhance occupational resilience.

### **C. Clinical Assessment and Fitness to Fly**

For clinical aviation psychology, the requirement to affirm psychological health and determine fitness to fly remains paramount. When assessing pilots in India, mental health normative data must be culture-specific to ensure reliable and valid judgments. The clinical evaluation must adopt a biopsychosocial formulation, integrating psychological, social, and biological dimensions, with specific attention paid to aviation stressors.

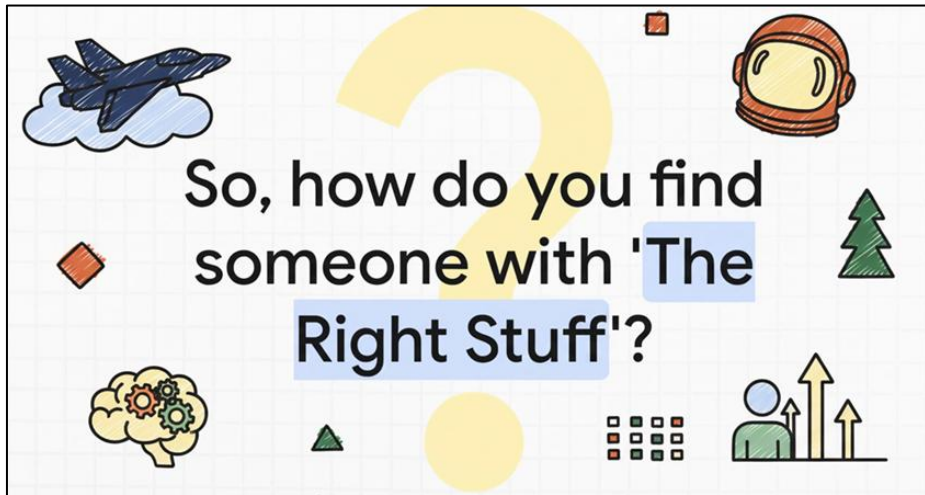
The Indian pilot's flexible coping pattern suggests that assessors must

be sensitive to the presentation of emotional distress. Since traditional Western aviators are expected to rely heavily on denial and suppression, inadequate stress coping often manifests as externalizing responses or somatic complaints. While Indian aviators also exhibit these tendencies, their propensity toward emotion-focused strategies means clinicians must appreciate how these culturally acceptable avoidance techniques might mask underlying distress, necessitating full mental health assessments focusing on the interplay between various stressors.

The 'Right Stuff' in the Indian context appears to be characterized by a flexible, multifaceted adaptability—one that effectively blends rigorous problem-solving with culturally sanctioned forms of emotional self-regulation and reliance on social support networks, thereby challenging the universality of the traditional Western personality profile.



# 5 Selecting and Training Aerospace Personnel in India



## Principles of Personnel Selection

The scientific selection of aerospace personnel is a cornerstone of aviation safety. The historically high rates of training attrition—for instance, a 61% failure rate in the U.S. Army's flying schools between 1926 and 1935—provided stark evidence that exceptional physical fitness was an insufficient predictor of success. It became clear that psychological factors were paramount in determining who could withstand

the rigors of flight training and a career in the cockpit. The modern goal of selection is to identify, through objective and validated methods, those individuals who possess the requisite aptitude and psychological adaptability for a high-stress, high-stakes profession.

The fundamental principles of this process include psychometric evaluation, which relies on standardized tests to measure cognitive abilities and personality

traits, and the concept of validity, ensuring that these tests accurately predict future performance. Psychological screening is typically bifurcated into two approaches: "select-out" criteria, which aim to identify psychopathology or undesirable traits that would disqualify a candidate, and "select-in" criteria, which seek to identify highly desirable attributes that predict success.

A more holistic concept is that of Aeronautical Adaptability (AA). This is not a single trait but a complex construct involving motivation to fly, the cognitive and psychomotor ability to fly, and the psychological and emotional suitability for a career in aviation. Assessments of AA, such as those used by the U.S. military, often employ comprehensive personality inventories like the NEO-PI-R to identify constellations of traits associated with success or failure. For example, individuals deemed "Not Aeronautically Adaptable" (NAA) often exhibit traits such as low conscientiousness, high

neuroticism, impulsivity, and low self-discipline.

### **Military Selection: The Indian Air Force (IAF) Protocol**

Military aircrew selection, particularly for fighter pilots and transport/helicopter operators in the Indian Air Force (IAF), transcends mere physical fitness and technical aptitude. It demands a profound evaluation of psychological resilience, cognitive acuity, and behavioural adaptability to thrive in high-stakes, oxygen-deprived cockpits amid G-forces, spatial disorientation, and split-second decisions. The IAF's protocol, refined over decades and updated through collaborations with the Defence Research and Development Organisation (DRDO), integrates projective psychological assessments with computerized psychomotor batteries to identify candidates embodying officer-Like Qualities (OLQs) such as unflinching courage, rapid situational awareness, and emotional stability. As of October 2025, amid AFCAT 02/2025

notifications emphasizing mental fortitude for indigenous platforms like the Tejas Mk2. These evaluations mitigate attrition rates—historically 20-30% in training—ensuring aircrew who can "touch the sky with glory" without faltering under duress.

### **Overview of IAF Aircrew Selection Protocol**

The IAF's Flying Branch selection, primarily via AFCAT, NDA, or CDS entries, culminates in a multi-tier AFSB gauntlet at one of nine centers (e.g., Dehradun, Mysuru). Psychological scrutiny permeates Stages I and II, spanning Days 1-5, with ~85% of rejections attributable to mental unfitnesses like impulsivity or low stress tolerance. Post-2020 DRDO upgrades, the protocol holistically probes the "pilot personality": a triad of cognitive (attention, memory), psychomotor (coordination, reaction), and affective (resilience, motivation) domains. Eligibility mandates unmarried graduates (60% aggregate) aged 20-24, but psychological profiling begins with the written exam's Military Aptitude section, flagging spatial reasoning deficits. Merit lists integrate normalized scores, yielding ~100-150 annual commissions, with

psychological dossiers influencing branch allotments.

### **Core Psychological Tests in AFSB: Projective and Subconscious Probing**

Day 2's Psychological Tests, administered by clinical psychologists, employ projective techniques to bypass conscious defenses, revealing latent traits via ambiguous stimuli. These 3-4 hour batteries assess OLQs against aviation stressors like hypoxia-induced errors or team discord in squadrons. Rooted in Murray's Thematic Apperception framework and Jungian associations, they yield a personality profile cross-validated with interviews.

- **Thematic Apperception Test (TAT).** Candidates narrate 12 hazy images (plus one blank) into 100-150 word stories within 4 minutes each, projecting self as the proactive hero. Purpose: Unveil motivational schemas and conflict resolution—e.g., does the hero rally peers during a "crash-landing" scenario, mirroring in-flight emergencies? Assessment favors optimistic, initiative-driven plots; pessimistic or evasive tales signal anxiety proneness, disqualifying ~15% for low resilience. In IAF

parlance, TAT heroes must embody "aerial chivalry," aligning with post-2025 emphases on ethical decision-making in drone-integrated ops.

- **Word Association Test (WAT).** 60 stimulus words (e.g., "fear," "ejection") elicit instinctive sentences in 15 seconds total. Objective: Gauge associative speed and emotional valence, critical for cockpit threat recognition. Positive reframing (e.g., "fear" → "fuels focus") indicates adaptive coping; negativism (e.g., "fear" → "paralyzes") flags vulnerability to combat stress. 2025 analyses link high WAT positivity to 25% better simulator performance, per DRDO metrics.
- **Situation Reaction Test (SRT).** 60 vignettes (e.g., "Engine failure at 500 feet—react?") demand 1-2 line responses in 30 minutes. Focus: Practical judgment under ambiguity, testing impulsivity versus calculated risk. Aviation-tuned scenarios probe multitasking (e.g., diverting while communicating), with effective replies reflecting resourcefulness and altruism—hallmarks for squadron leaders. Suboptimal

answers reveal ethical lapses, contributing to 20% AFSB attrition.

- **Self-Description (SD).** A 400-500 word autobiography across parental, peer, self, and aspirational views fosters metacognition. It cross-checks TAT/WAT authenticity, exposing discrepancies (e.g., professed bravery contradicting SRT passivity). For aircrew, SD must articulate IAF motivation tied to psychological growth, like overcoming acrophobia through exposure—ensuring intrinsic drive amid 18-month training rigors.
- These tests, scoring ~70% weight in psychological grading, employ norm-referenced rubrics calibrated against serving pilots, minimizing cultural biases in diverse Indian cohorts.

### ***Computerised Pilot Selection System (CPSS): Psychomotor and Cognitive Battery***

Introduced in 2015 by DRDO's Centre for Cognitive Science and inducted fully by 2020, CPSS—conducted on Day 5 for Flying Branch shortlists—revolutionized aircrew vetting by

quantifying latent aptitudes unattainable via paper tests. This 45-60 minute, simulator-like suite at AFSB centers (e.g., via integrated cockpits) evaluates 10+ modules, rejecting ~40% of psychological qualifiers for subclinical deficits. Unlike legacy Pilot Aptitude Battery Tests (PABT), CPSS's AI-driven algorithms predict training success with 85% accuracy, factoring 2025 updates for VR-augmented reality (AR) interfaces.

### Cognitive Components

- **Attention and Vigilance:** Sustained focus tasks (e.g., tracking multiple radar blips) mimic air traffic monitoring, flagging distractibility linked to mid-air collisions.
- **Memory and Spatial Orientation:** Recall sequences amid rotated 3D aircraft models, assessing vestibular resilience—vital for inverted flight without spatial disorientation.
- **Decision-Making Under Load:** Multi-attribute scenarios (e.g., prioritizing threats while navigating) test executive function, with latency metrics correlating to ejection survival rates.

### Psychomotor Components

- **Hand-Eye Coordination and Tracking:** Joystick pursuits of erratic targets simulate dogfight manoeuvres, measuring precision under G-analog vibrations.
- **Reaction Time and Multitasking:** Response to auditory-visual cues while instrument scanning, probing divided attention—deficits predict 30% higher washout in Phase II flying.
- **Instrument Flying Proficiency:** Blind navigation via gauges, evaluating proprioceptive feedback for IMC (Instrument Meteorological Conditions).

CPSS thresholds are percentile-based (e.g., >75th for coordination), with biofeedback (heart rate variability) incorporating stress inoculation. 2025 enhancements include neurocognitive modules via EEG headsets, detecting alpha-wave anomalies indicative of pilot error proneness. Failure mandates a 42-

day retest window, but only 10% succeed, underscoring its gatekeeper role.

**Integration with Broader Assessments and Medical Correlates.** Psychological outputs federate with GTO tasks (e.g., group obstacles revealing extraversion) and Personal Interviews (PI), where psychologists probe TAT inconsistencies via stress questions like "Describe a near-miss driving analogy to aerial combat." Medical Stage III at IAM Bengaluru overlays neuropsych evals—e.g., MMPI-2 for psychopathology screening—ensuring no latent PTSD risks. Holistic merit lists prioritize "psycho-physiological synergy," with 2025 data showing psychologically robust selects exhibiting 15% lower fatigue in high-altitude sorties.

Gender biases in norms (relaxed for female inductees post-2020) and cultural overlays in projective tests, addressed via localized validations. Emerging integrations like AI sentiment analysis of SD narratives promise future refinements.

## Civil Aviation Selection in India

The selection process in Indian civil aviation occurs after a candidate has already obtained a Commercial Pilot License (CPL) and, in most cases, a specific aircraft type-rating. This process is managed by individual airlines and is geared towards assessing not just technical proficiency but also the candidate's suitability for the specific operational environment and culture of the airline.

### Prerequisites and Initial Screening

The entry point for an airline career is the successful completion of flight training at a DGCA-approved flying school and obtaining a CPL, which requires meeting stringent medical (Class 1) and educational standards.

### The Airline Interview Process

The selection process at major Indian airlines is multifaceted and designed to evaluate a broad range of competencies :

- **Technical Interview:** This phase assesses the candidate's theoretical knowledge of aerodynamics, aircraft systems, meteorology, navigation, and DGCA regulations.
- **Psychometric and Psychological Assessment:** An increasing number of Indian airlines are incorporating pre-employment psychological assessments, as recommended by the DGCA. These tests, often administered by clinical psychologists, evaluate cognitive skills (attention, memory, problem-solving), emotional control, personality traits, and overall mental well-being to ensure the candidate can handle the pressures of the job.
- **Behavioural and Situational Interview:** This aims to uncover personality, work ethic, and CRM skills. Interviewers often use the STAR (Situation, Task, Action, Result) method, asking candidates to describe past experiences where they handled

challenging situations. They also pose hypothetical scenarios (e.g., an in-flight emergency) to test the candidate's judgment, decision-making abilities, and adherence to safety protocols.

### **Astronaut Selection: The Gaganyaan Programme**

The selection of astronauts for high-stakes missions like Gaganyaan demands rigorous psychological evaluation to ensure mission success under extreme conditions. This requires the development of domain-centered psychological criteria, drawing from global space agencies and analogous high-demand environments. Through literature review, expert deliberation, and a multi-method test battery, 28 core attributes were identified and assessed via a two-stage process. The resulting framework emphasizes intelligence, resilience, teamwork, and cultural compatibility, validated through isolation simulations and external review. This approach predicts performance in isolated, high-risk

spaceflight while minimizing biases.

For the Gaganyaan program, India's human spaceflight initiative, astronauts must execute diverse, specialized operations with precision and adaptability. Crew roles include:

- **Mission Commander:** Responsible for spacecraft operation, navigation, and overall command.
- **Mission Specialist:** Oversees flight-specific operational tasks.
- **Payload Specialist:** Performs supervised specialized duties.

These positions impose multifaceted demands, blending technical proficiency with collective intellectual and interpersonal skills. Mission outcomes hinge on crew cohesion; thus, psychological attributes must predict effectiveness in prolonged isolation, stress, and interdependence. A robust selection process not only selects high performers but also screens out risks

for behavioural health issues in spaceflight.

## **Establishing Psychological Criteria**

To formulate criteria for Gaganyaan candidates—drawn from test pilots—an Assessment Centre was established at IAM as a standardized, multi-evaluator facility. A domain-centered approach guided the process: first, delineate occupational ability domains, then select attributes and tests to operationalize them.

A comprehensive literature review identified psychological attributes from global space missions. Early programs prioritized stability, intelligence, maturity, and motivation. Subsequent agencies refined criteria based on mission specifics like duration, crew composition, and environmental hazards. Common themes emerged: select-in for teamwork and coping skills; select-out for psychiatric vulnerabilities.

International criteria include:

- **National Aeronautics and Space Administration (NASA):** Emphasizes psychiatric health, self-care, teamwork, group living, stress performance, motivation, judgment, decision-making, conscientiousness, communication, and leadership. Behavioural Health and Performance guidelines advocate a two-stage selection focusing on astronaut proficiency amid long separations and stressors.
- **ROSCOSMOS:** Assessment of personality (motivation, individuality), professional traits (memory, attention, cognition, ethics), and socio-psychological factors (tolerance, cooperation, sociability).
- **European Space Agency (ESA):** Requires reasoning, stress tolerance, memory, concentration, psychomotor coordination, and dexterity. Seeks motivated, empathetic personalities with low aggression and high emotional stability. Two stages: initial aptitude and personality tests, followed by group exercises, simulations, role-playing, and interviews.
- **Canadian Space Agency (CSA):** Mandates absence of psychological disorders, with unique emphasis on robotic arm manipulation and human-machine interface competence.
- **Chinese National Space Agency (CNSA):** Post-physical screening, evaluates emotional stability, will, interpersonal compatibility, stress responses, intelligence, motivation, humour, competitiveness, and communication via colleague interviews and tests for perception, memory, thinking, attention, multitasking, and coordination, culminating in personal interviews.
- **European Antarctic Station of Concordia:** Ensures psychiatric health and assesses cognitive, mental, and personality traits for stress resilience in isolation,

including stability and sociability.

These criteria evolve with experience, targeting the "right stuff" for space travel: adaptive, resilient individuals.

### **Cultural Dimensions in Selection**

Culture profoundly influences selection, as crews navigate differences in leadership, training, communication, and success metrics. Unaddressed variances can erode team dynamics, even among homogeneous groups. Cross-cultural factors span nations, regions, military branches, agencies, and occupations, as seen in India's diverse contexts.

Core traits for all missions include shared values, yet cultural hallmarks must be predefined by behavioural specialists. Hofstede's dimensions frame these:

- Power Distance: Acceptance of hierarchical power imbalances.

- Individualism vs. Collectivism: Self-focus versus group primacy.
- Masculinity vs. Femininity: Achievement orientation (masculine) versus care and quality of life (feminine), relevant for mixed-gender crews.
- Uncertainty Avoidance: Discomfort with ambiguity; high avoidance prefers structure, low embraces improvisation.
- Short- vs. Long-Term Orientation: Preference for immediate versus deferred rewards.

Analogous environments—space simulators, Antarctic expeditions, submarine crews—supplemented scant space literature. In India, insights from military operations (e.g., airborne assaults), protection groups, railway crew selection, and service boards informed the framework. Reviewing 258 papers from the past 35–45 years yielded 85 personality and cognitive

attributes, with 37 tests, plus operational definitions.

### **Refinement and Finalization**

A six-member Subject Matter Expert (SME) Committee, comprising veterans from high-demand military settings, iterated attributes. Discussions dissected mission tasks, social/environmental stressors, and job descriptions. Emphasizing competency mapping over holistic profiles, the group rated 74 attributes for criticality relative to tasks.

Shortlisting criteria—mission relevance, attribute criticality, and overlap—reduced the list to 28, forming a skill matrix. Weightages distinguished essential (e.g., core resilience) from desirable traits, ensuring no desirable outweighed the least essential. Interclass correlation confirmed criterion reliability.

The committee recommended:

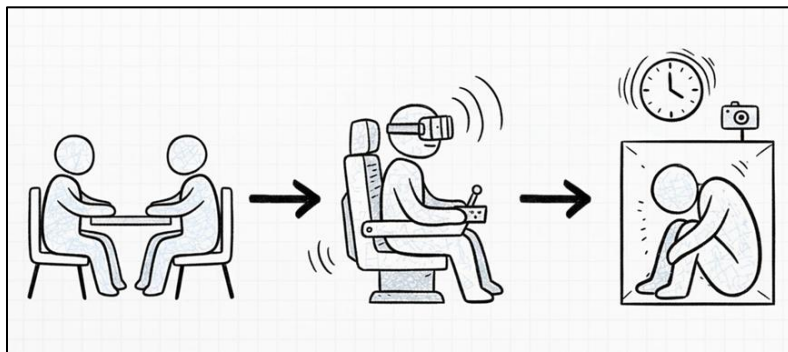
- Two-Stage Assessment: Stage A screens for psychopathology absence, future risk

minimization, and intelligence. Stage B evaluates attributes, cognition, motivation, and skills for exceptional performance in hostility.

- IQ Cutoff: Minimum threshold for inclusion, given task complexity.
- Aptitude Test: Future screening tool for broader applicant pools.
- Multiform Procedures: Blend interviews, standardized batteries, high-fidelity tasks, and sequential assessments for integrated profiling.
- SME Oversight: Dedicated group for isolation/confinement testing.
- Distortion Handling: Cautious interpretation of response-biased tests.
- Psychological Ratings: Post-profiling scores to predict success and safety.

- Digitalization: Computer-based formats for objectivity, with automated scoring and analysis.
- Ongoing Evaluation: Continuous from selection through training, mission, and post-flight.

This yielded a sensitive, bias-minimized framework anchored in behaviourally focused instruments, targeting intelligence, psychomotor skills, task motivation, social relations, stress resilience, and mission-specific criteria.



### Test Battery and Evaluation

The IAM-GATCAN Psychological Evaluation Battery comprised 2,500 items, including interviews (candidates and significant others), descriptive writing, cognitive/competency exercises in simulations, and isolation/confinement assessments. Administered in batches over three months, it used diverse measures for convergent validity.

Isolation evaluations simulated extremes via questionnaires, exercises, computer tests, telephonic interactions, and 24/7 monitoring for psychological markers. Profiles were generated per candidate, validated by an external national mental health institute, yielding consistent portraits of mission-fit individuals.

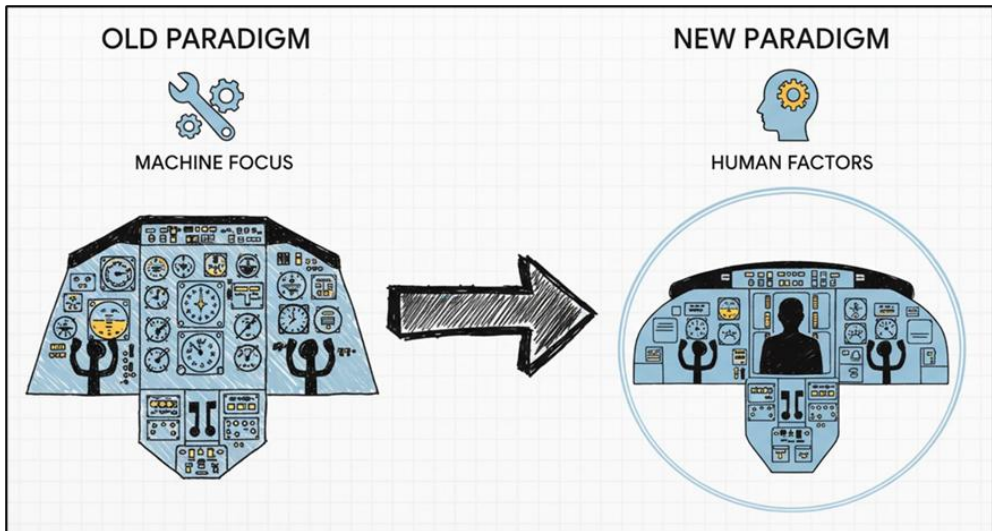
The Gaganyaan psychological selection process exemplifies a tailored, evidence-based approach

to astronaut fitness. By distilling global best practices, cultural nuances, and domestic analogs into 28 weighted attributes, the framework robustly predicts performance in a homogeneous yet high-demand cohort. Essential elements—intelligence, resilience, and teamwork—underpin success, while multiform, ongoing assessments ensure adaptability. This model not only safeguards

missions but advances selection science for future endeavours. Challenges like cultural integration and bias mitigation persist, yet the validated battery offers a scalable blueprint. Ultimately, it fosters crews embodying the "right stuff": resilient, collaborative explorers poised for space's unforgiving demands



# 6 Human Factors Engineering



## The Discipline of Human Factors (HF)

Human Factors is a multidisciplinary science that seeks to optimize the relationship between humans and the systems they operate, with the overarching goal of enhancing safety, efficiency, and well-being. In the context of aviation, it draws upon principles from psychology, physiology, and

engineering to design systems, procedures, and training that account for the capabilities and limitations of the human operator. The need for this discipline is stark: statistical analyses consistently show that human error is a causal factor in 70-80% of all aviation accidents. Consequently, understanding and mitigating the potential for human error has

become the central challenge in modern aviation safety.

In India, the DGCA has formally integrated Human Factors principles into its Civil Aviation Requirements (CARs), aligning with ICAO standards. These regulations mandate HF training for personnel involved in flight operations and maintenance. A practical and widely used framework within HF for analysing maintenance-related errors is the concept of the "Dirty Dozen." This framework identifies twelve common human-error precursors, including lack of communication, complacency, distraction, fatigue, and stress, providing a valuable tool for training and safety analysis.

## **Ergonomics and Human-Machine Interface (HMI) Design**

### **The Need for Cognitive Ergonomics in Aerospace Systems**

The pursuit of enhanced safety in high-consequence operational domains, particularly aviation and spaceflight, mandates continual advancements not only in core

technology but, crucially, in the improvement of cockpit design and the Human-Machine Interface (HMI). The flight deck of commercial jets serves as a prominent arena for the rigorous study of complex and skilled human performance. The anticipated expansion of global air traffic needs sustained safety improvements to mitigate the predicted unacceptable rise in major incidents. A significant majority of accidents are attributed to human error, often exacerbated by crew misunderstanding or misuse of automation, particularly under conditions of elevated stress and cognitive workload.

The discipline of Human Factors, or ergonomics, is important to addressing these issues. It involves the systematic study, discovery, and application of knowledge regarding human capabilities and limitations to the design of tools, systems, and environments, thereby supporting effective human performance. In the aerospace context, cognitive concepts are indispensable for informing effective system design. The core cognitive constructs

demanding scholarly focus include mental workload, situation awareness (SA), stress, and human-automation interaction. These factors must be critically considered to ensure that system design optimizes performance while minimizing cognitive strain and the probability of error.

## Theoretical Foundations of Cognitive Performance

### Mental Workload and Resource Models

Mental workload conceptually refers to the measurement of the mental processing demands placed upon an individual during task performance. Operational definitions of workload include the memory load imposed by the system, the complexity of data transformations required, and the speed and accuracy with which tasks are performed. Since mental workload cannot be directly observed, it must be inferred using distinct measurement modalities: physiological, performance-based, and subjective assessments. High workload is physiologically indexed

by cardiovascular/respiratory changes, a decrease in heart-rate variability, and increased pupil diameter.

Early theoretical approaches, such as Kahneman's (1973) unitary-resource model of attention, posited a single, limited pool of resources shared by concurrent tasks, predicting performance degradation when demands exceeded availability. However, experimental evidence demonstrated phenomena unexplainable by this model, such as the difficulty insensitivity effect and the structural alteration effect. This led to the development of Multiple Resource Theory, which suggests that resources are differentiated based on several dimensions. Wickens identified four primary dimensions:

- **Information Processing Stages:** Resources involved in perceptual-cognitive activity are functionally distinct from those related to response processes (e.g., display reading/voice comprehension versus

activating a switch/pressing a button).

- **Codes:** Spatial and verbal codes utilize non-shared resources, often associated with different cerebral hemispheres (e.g., manual responses using spatial codes versus speech responses using verbal codes).
- **Perceptual Modalities:** It is demonstrably easier to attend simultaneously to both visual and auditory information sources than to two concurrent messages delivered via the same modality.
- **Channel Separation/Integration:** Effective time-sharing can be achieved efficiently when tasks draw upon functionally different resources, as noted when a pilot simultaneously listens to air traffic control (ATC) instructions and tunes a frequency.
- In response to high workload, operators may maintain performance at the cost of

increased mental effort (leading to stress or fatigue), or they may execute a strategy adjustment, shifting to a less effortful method to complete the task.

### **The Impact of Stress on Cognitive Function**

Stress, defined as the body's response to stimuli that disrupt normal physiological balance, manifests when perceived task demands exceed the resources available for performance. High workload is a significant psychological stressor.

Stress profoundly affects information processing and decision-making, leading to an increased number of errors. Important behavioural effects relevant to HMI design include:

- **Attentional Narrowing (Cognitive Tunnelling):** Attention is restricted to specific cues, while other critical information is ignored or undetected. This phenomenon is particularly concerning in fault

management scenarios in spaceflight.

- **Memory Impairment:** Decrements in working memory capacity and retrieval occur.
- **Automation Failure Detection:** A decrease in the ability to detect automation failures is observed.

An important design consideration is the relationship between stress and control: stress reactions and performance degradation are less severe when individuals feel some control over the situation. When warning signs are clear and allow for the application of a standard, trained solution, the situation is inherently less stressful than one characterized by confusing signals requiring complex, concurrent processing. In addition, HMI design must ensure that the interface does not itself induce or intensify psychological stress.

## **Human-Automation Integration (HAI) Challenges**

The progression towards sophisticated aircraft and spacecraft relies heavily on automation, which is utilized primarily to increase productivity, reliability, and reduce human cognitive workload. This introduced new problems, often summarized by the "ironies of automation"—where automation becomes more complex and difficult to understand than manual operation.

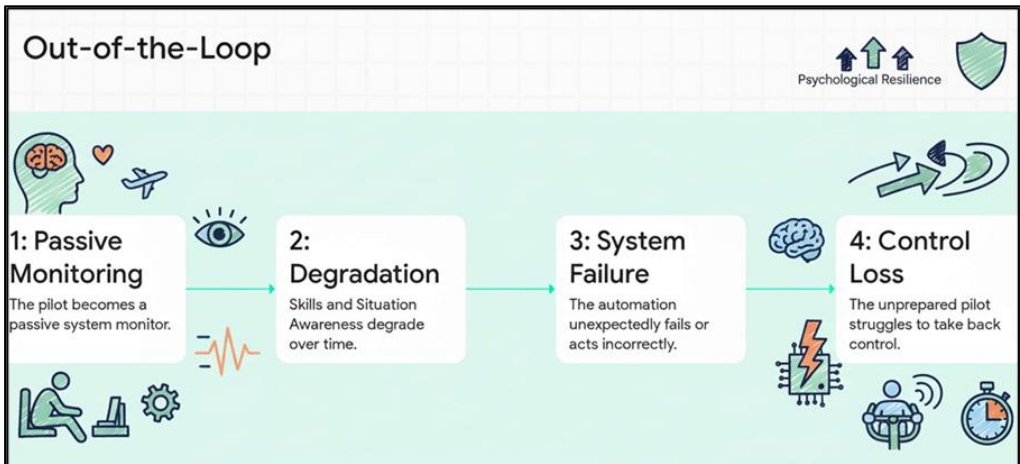
### **The Out-of-the-Loop (OOL) Performance Problem**

Automation is a continuum of Levels of Automation (LOA). Research consistently indicates a trade-off associated with increasing the degree of automation: while it assists routine performance and reduces workload, it negatively impacts situation awareness (SA) and operators' ability to recover from system failures.

The out-of-the-loop performance problem describes how operators who previously performed tasks

under moderate or high levels of automation have lower SA and are slower to take over manual control after an automation failure compared to those performing the task manually throughout. This is because prolonged supervisory

control leads to complacency and degradation of skill and SA. It is also considered that, merely monitoring automated systems contributes its own form of workload.



### Trust, Reliance, and Automation Transparency

The effective integration of humans and automation hinges on the operator's level of trust and reliance on the system.

- **Over-reliance/Automation Bias:** Excessive trust leads to complacency, where the human fails to actively monitor the machine, believing nothing can

go wrong. Automation bias manifests as a tendency to disregard conflicting information, resulting in errors of omission (failing to execute an action not instructed by the machine) or commission (executing an incorrect action based on machine instruction).

- **Under-reliance:** This occurs when the user distrusts the system due to past failures,

resulting in the automation not being employed, thereby potentially inundating the operator's mental workload.

A critical issue in HAI is the lack of automation transparency, which prevents operators from understanding what the system is doing or why. This lack of feedback contributes to mode awareness errors, where the pilot misunderstands the current operating state of the system. Problems include difficulty in identifying the current mode or predicting the system's behaviour in an unfamiliar mode.

### **Adaptive Automation and Function Allocation**

To mitigate OOL problems and workload issues, the concept of Adaptive Automation has emerged, where task allocation between human and machine is flexible and dynamic. The ideal strategy is to allocate tasks primarily to humans, with automation switching on only when support is needed to meet operational requirements. Adaptive automation attempts to reduce

workload and enhance SA, but implementation must be cautious, as unpredictability or unexpected activation can cause problems.

Regarding function allocation, research suggests that human performance is superior when automation provides support primarily at the level of collecting and presenting data (routine, repetitive tasks), rather than engaging in higher cognitive functions like generating and selecting the best available options. For complex systems, a cooperative relationship between human and intelligent system—referred to as the "H-Metaphor"—is recommended, ensuring the operator remains an integral part of the system, providing guidance and receiving feedback.

### **HMI Design for Situation Awareness (SA)**

Situation awareness is widely defined as "the perception of the elements in the environment within a volume of time and space, the comprehension of their meaning, and the projection of their status in

the near future". A well-designed HMI is essential for establishing SA, as information must be presented clearly and unambiguously for effective processing, understanding, and anticipation.

**Information Presentation and Display Principles.** HMI design significantly impacts SA and workload. Displays should consistently support SA by putting data in context, allowing immediate access to relevant information. However, designers must avoid presenting too much data (clutter), as this impedes visual search and hinders the pilot's ability to locate needed information.

In designing systems involving multiple information channels, the compatibility of proximity principle suggests that information requiring mental integration should also be physically integrated or proximate on the display. This is particularly relevant for electronic procedures, where textual steps must be aligned with associated graphical system displays to maintain context and

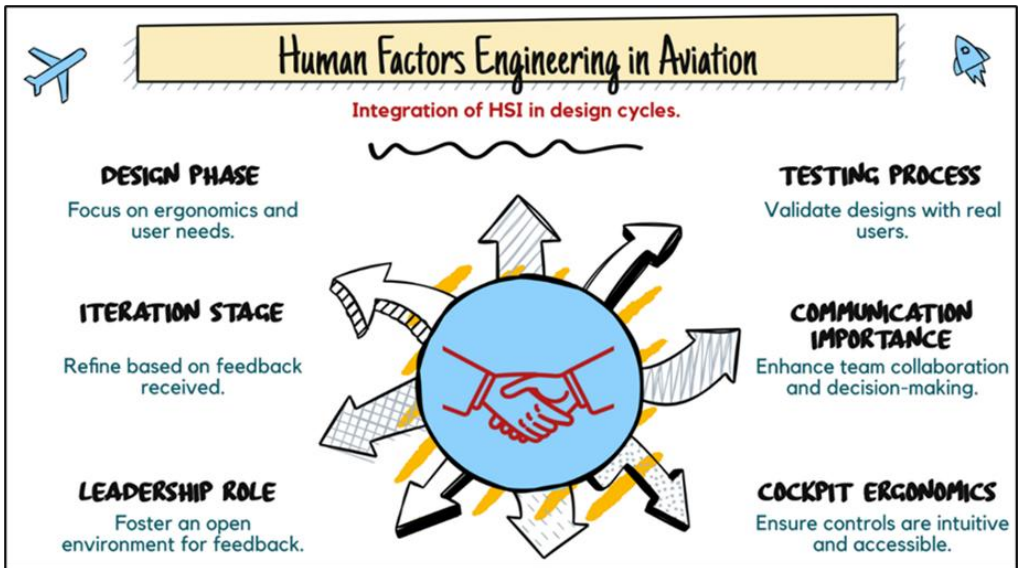
improve performance. Errors due to inappropriate allocation of attention between electronic procedures and system displays have been observed, underscoring the need for design concepts that encourage balanced attention.

In spaceflight Extravehicular Activity (EVA) contexts, HMI design must consider the cognitive strain of a harsh environment alongside the physical constraints of the spacesuit. Displays for EVA must ensure good SA and accurate interaction without inducing high workload. Research has specifically found that presenting critical consumable information (oxygen, water, battery, CO<sub>2</sub>CO) using visualizations that highlight the limiting consumable, such as tables or multidimensional icons like stick figures, facilitates faster identification times and improved performance compared to sound presentations or tables without highlights.

**HMI for Caution and Warning Systems.** Alarm systems should be designed to provide information that

assists the operator in identifying the issue and quickly confirming the alarm's validity; while simultaneously ensuring they do not interfere with crew communication during critical operational moments. Auditory information is critical in

safety-critical environments like spacecraft operations. NASA standards specify three major classes of alarms, each requiring unique auditory tones for distinct alerting purposes.



### User-Centered Design (UCD) and Usability

Effective HMI design requires a user-centered approach, shifting the focus from purely technological feasibility to the human operator's needs and capabilities.

**Usability Components.** Usability relates to the perceptual and physical

aspects of the interface and their effectiveness for achieving user goals. Nielsen identified several key components of usability:

- **Learnability:** The system should be intuitive and easy to master.
- **Efficiency:** Tasks must be completed in a timely, effective, and economical manner.

- **Memorability:** Knowledge acquired should be easy to retain.
- **Low Error Rate:** Users should make few errors and be able to easily recover from those that occur.
- **Satisfaction:** Users should find the system agreeable to use.

### **Principles of User-Centred Design (UCD)**

UCD aims to reduce errors and increase efficiency. Endsley and Jones outlined three core principles for designing technology around the user:

- **Organize Technology Around User Goals and Abilities:** Systems must not exceed the operators' mental, perceptual, or physical capabilities. Complex systems should support the user's changing goals in a dynamic environment.
- **Align Technology with Information Processing and Decision-Making:** Since human operators spend considerable

time assessing situations and retrieving information from long-term memory before action selection, the system must actively support the user in maintaining situation awareness.

- **Maintain User Control and System Awareness:** The design must prevent the human operator from being pushed out-of-the-loop, which is essential for effective system monitoring and SA maintenance.

### **Applications and Research examples in Aerospace**

#### **A. Human-Computer Interaction (HCI) in Spaceflight**

Spaceflight systems increasingly rely on glass-based interfaces, shifting interaction away from physical switches to computer displays. Poorly designed HCI leads to difficulties in accessing and understanding information, resulting in errors, frustration, and increased risk, particularly in emergencies. Examples from the ISS indicate that crewmembers struggle with displays lacking a common infrastructure,

leading to incorrect data entry and inaccurate interpretation. This is mitigated on the ISS by Mission Control acting as a "safety net," a capability that will be unavailable during autonomous Long Duration Exploration Missions (LDEMs) due to communication delays.

### **B. Levels of Automation in Electronic Procedures**

Operational checklists, or written procedures, are critical for standardizing tasks and reducing human error. Electronic checklists mitigate memory errors associated with paper versions (e.g., forgetting steps). However, integrating these electronic checklists with avionics systems to automatically complete steps risks the negative consequences of automation overuse, such as complacency and loss of SA.

Research on procedure automation levels in robotics and habitat management tasks consistently found that high automation resulted in the lowest workload but severely degraded the operator's ability to comprehend system states (Levels 2

and 3 SA). Participants in high automation conditions reported "zoning out" due to lack of engagement. Design recommendations emerging from these studies include ensuring that the indication of manual versus automated steps is highly salient and that the display rate for automated steps is customizable to suit individual processing speeds, thereby maintaining SA during procedure execution.

### **C. Supervisory Control in Exploration Missions**

The shift to future lunar landers, designed for autonomous landing in remote locations, mandates that the astronaut's role evolves into a supervisory control task. Studies investigating the ability of operators to "gracefully transition" between different levels of automation during simulated lunar landings found that shifting from high to lower levels of automation caused an increase in workload and a concomitant decrease in situation awareness. This reinforces the conclusion that HMI/HAI design must keep

operators involved in decision-making and action selection processes to ensure adequate SA and recovery capability during failure or transition events. Future research must emphasize training strategies that support skill development and retention across varying LOAs.



# 7 Crew Resource Management (CRM)



## Introduction

Central to maintaining operational safety and performance integrity within the aviation environment is the concept of Crew Resource Management (CRM). Effective CRM is deemed critical for safe flight operations, addressing the pervasive risk that human error and crew misunderstandings of automation pose, especially during periods of elevated workload and psychological stress.

## Definition and Scope of CRM

CRM encompasses the utilization of all available resources—including personnel, equipment, and procedures—to achieve safe and efficient flight operations. As a basic component, aviation psychology and human factors concepts are intrinsically integrated into the core syllabus of CRM programs. Historically, the awareness of the significance of crew interaction in flight safety

dates back as far as 1916, indicating that CRM-related concerns are long-standing issues in aviation. The necessity for robust CRM training became particularly evident in response to major accidents where a Captain's decision-making overrode dissenting opinions from other qualified flight crew members, thereby emphasizing the requirement for effective resource management within the cockpit.

The modern embodiment of CRM focuses on developing skills related to the coordination of teamwork behaviour. This typically targets domain-general elements of the teamwork environment, such as communication norms, leadership processes, and crucial coordination and support behaviours. For instance, NASA's Space Flight Resource Management (SFRM) training explicitly addresses three core elements essential for mission success: communication, leadership & team coordination, and situational awareness & risk assessment, mandating that these skills be explicitly taught, evaluated, and routinely debriefed. Successful

execution of CRM principles directly influences how effectively cognitive challenges are managed, affecting aeronautical adaptability, situational awareness, and ultimately, aeronautical decision-making.

### Team Composition and Personality in CRM Effectiveness



Team composition is acknowledged as an important structure for effective teamwork, offering significant insight for mitigating inherent team risks. Consequently, selection systems actively target competencies related to teamwork and crew coordination, integrating these into the overarching CRM framework.

Research has revealed distinct constellations of personality traits among successful aviators, suggesting a core "pilot

personality". Pilots are frequently characterized as having effective psychological resources for managing life stress, often being emotionally stable (low in neuroticism) and oriented toward mastery of problem situations through active, action-oriented strategies.

In the context of multi-crew cockpit operations, specific personality clusters have been identified that predict performance related to CRM success. Based on the fundamental constructs of Instrumentality (Achievement Motivation) and Expressivity (Social Orientation), the following clusters were distinguished:

1. The "Right Stuff": Pilots exhibiting elevated scores in both Instrumentality and Expressivity, coupled with low levels of hostility. These individuals were effective at coordinating their crews and fostering teamwork.
2. The "Wrong Stuff": Pilots who are highly instrumental (task-focused) but less

socially competent, often scoring higher in hostility. While difficult to fly with, crews tend to compensate for these factors after a period of adjustment.

3. The "No Stuff": Pilots characterized by low levels of task motivation, who generally demonstrate poor performance outcomes.

These findings show that selection for CRM competence must look beyond technical skill alone, assessing factors like dominance, self-confidence, and team orientation, to ensure effective crew interaction.

### **The Cultural Dimensions of CRM in the Indian Context**

The efficacy of human factors training, including CRM, is fundamentally influenced by cultural factors. Psychological concepts regarding aircrew that have been developed predominantly in Western contexts may not be universally applicable due to the influence of cultural variables,

especially those related to individualistic versus collectivistic societal norms. Therefore, studies focusing on specific cultural contexts, such as India, are essential for developing contextually relevant protocols.

### **Cultural Context and Coping Strategies in Indian Aviators**

India is cited as a country where cultural factors, specifically a strong collective cultural orientation, significantly shape individual response patterns. In such cultures, there is an emphasis on the needs of others, the reinforcement of interdependence and relatedness, and the tendency to minimize loss, often viewing stressors as a threat rather than merely a challenge. In a study specifically examining Indian military pilots using the Stress Coping Checklist, certain differences were observed compared to typical Western pilot profiles:

- **Predominant Strategy (Problem-Focused):** Indian aviators utilized problem-solving strategies most

frequently (70% prevalence), a finding comparable to the active, problem-solving coping strategies observed in their American counterparts.

- **Flexible Strategy Use:** Crucially, Indian pilots were found to employ flexible strategies, including a trend towards the use of emotion-focused coping strategies, unlike their Western counterparts. This use of emotion-focused coping (controlling emotions, thoughts, and behaviours) is hypothesized to derive from the collective culture, where the individual seeks to protect the group.
- **Avoidance/Distraction:** Indian aviators also utilized passive/avoidance coping methods, such as Positive Distraction, which is suggested to be a resort for individuals from a collectivistic culture who evaluate stressors as a threat.

These data suggest that while Indian pilots demonstrate the action-oriented mastery approach common to aviators globally, their cultural framework requires a more complex, flexible coping repertoire that integrates self-control and emotion-focused strategies to manage internal distress and maintain group harmony.

### **Personality and Cultural Links to CRM Behaviours**

In the specific population of Indian military pilots, researchers found significant associations between personality factors and coping skills, which are germane to CRM performance:

- **Conscientiousness (Factor G):** This personality factor was significantly associated with both Problem Solving and Positive Distraction coping strategies.
- **Assertiveness (Factor E):** This factor was found to be related to Social Support coping strategies.

These personality-coping links are critical because they influence occupational performance and safety attitudes. The variance in stress coping strategies in Indian aviators, attributed to possible cultural differences, mandates that culturally relevant normative data must be used when clinically assessing pilots, complementing general population norms, to ensure reliable judgments.

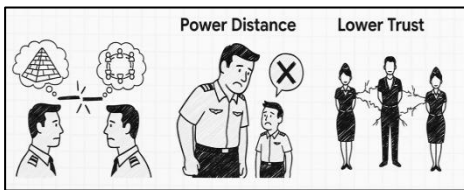
### **Integration of Cultural Training in Indian CRM**

Given the unique psychosocial dynamics identified, military aviation training in India must specifically integrate stress coping aspects that influence occupational performance. Organizations must ensure that culture training and CRM training are robustly integrated to reflect a strong commitment to safety culture. This acknowledgement is essential for developing context-specific protocols, particularly because research indicates that cultural values impact mental models and

communication in multinational teams.

### Advanced CRM Strategies and Cross-Cultural Mitigation

The challenge of incorporating CRM concepts deepens in multicultural aerospace environments, such as multinationality crew in long haul flights or long-duration space exploration (LDSE) missions, where cultural diversity is a persistent stressor. Understanding how cultural context impacts team behaviour is crucial for developing effective mitigation strategies applicable across various domains of aviation and spaceflight.



### Impact of Culture on Team Cognition and Interaction

Cultural diversity, particularly deep-level diversity rooted in individual values and beliefs, can pose

significant challenges to effective team interaction.

- **Shared Mental Models:** Differences in national culture influence the metaphors individuals use to conceptualize teamwork (e.g., family, military, sports). High power distance cultures, for example, tend to favour military metaphors, implying hierarchical roles and clear objectives. These variations in cognitive schemas concerning team scope and roles can compromise the development and maintenance of shared mental models, which are vital for successful coordination.
- **Leadership and Authority:** Power distance is an important differentiator in CRM implementation. In cultures with high power distance, team members are less likely to offer assistance or backup behaviour to

leaders, as the leader is expected to provide the solution. On the other hand, multinational team leaders with high power distance may fail to utilise the best skills of subordinate team members, resulting in poor coordination.

- **Trust and Cohesion:** Cultural diversity has been empirically linked to lower interpersonal trust and a negative influence on crew cohesion. The basis for trust can differ culturally; for example, trust may rely on personal history rather than organizational position. Cultural differences in time orientation (e.g., punctuality, pace of life) can also negatively impact team cohesion.

### **Mitigation and Countermeasure Strategies**

For multicultural crews, training and strategic countermeasures must be employed to mitigate these

cultural barriers and enhance CRM performance.

1. **Cross-Cultural Competence Training (CCCT):** CCCT is considered the most common intervention, aiming to foster the ability to "think and act in interculturally appropriate ways". Effective training should combine intellectual methods (preferred by some cultures like Russian crews) and experiential methods (preferred by cultures like American crews) and must be adaptable to the audience's cultural expectations.
2. **Stress Exposure Training (SET) Framework:** Cultural diversity itself can be viewed as a potential stressor. SET provides a robust framework to manage this, utilizing distinct stages:
  - **Conceptualization/Awareness:** Involves exposure to the stressful environment (e.g., cultural differences). This stage should incorporate discussions around culturally driven team

metaphors to make implicit assumptions about team functioning explicit, facilitating movement toward a hybrid culture with agreed-upon norms.

- Skill Acquisition: Focuses on teaching practical skills. Techniques such as Perspective Taking (the ability to extract and interpret cultural information) facilitate intercultural coordination, reduce stereotyping, and improve conflict management.
- Superordinate Identity: Training should focus on creating an overarching team identity to prevent cultural divides from activating. Identifying with a common collective can reduce bias and degraded interpersonal affect toward out-group members.

### 3. **Operational Procedures and Support:** Explicit coordination techniques, such as closed-loop

communication (sending information and confirming its receipt), are essential, especially in multi-team systems involving crew and Mission Control. Predictive tools, such as Agent-Based Models (ABMs), can be utilised to predict the evolution of social relations and potential risks (e.g., interpersonal conflict) associated with crew composition. This allows for the proactive mapping of in-flight countermeasures, such as scheduling "critical" interdependent work between high-risk subgroups.

### **Implications for Indian Aviation Training and Policy**

The findings regarding culturally influenced coping strategies require tailored training and policy adjustments within the Indian aerospace sector:

- **Training Integration:** Military aviation training in India must rigorously integrate specific aspects of stress coping, as these factors directly influence occupational performance and

safety attitudes. Given that the effectiveness of human factors training is culturally dependent, Indian organizations are required to ensure that culture and CRM training are systematically integrated to foster a strong safety culture.

- **Assessment Norms:** The variance in stress coping mechanisms observed in Indian aviators, linked to cultural differences, implies that normative pilot data used for clinical assessment and licensing decisions must be culture specific. Such norms must be employed alongside general population data when assessing a pilot's psychological

fitness, particularly concerning the potential for emotion-focused coping to relate to psychological distress in collectivistic contexts.

For CRM to function optimally in a country like India, the training architecture must accommodate the indigenous collective orientation. This requires moving beyond mere task-based coordination training to explicitly integrate cross-cultural sensitivity and management techniques that address how individual personality and cultural context determine stress appraisal and coping behaviour, ultimately ensuring that CRM systems enhance both safety and performance across diverse teams.



# 8 Managing Stress and Fatigue in Indian Skies

## Stress in Aerospace Environments

Stress in the aerospace context is a biopsychosocial phenomenon, defined as the response of an individual when they perceive that environmental, psychological, or social demands exceed their adaptive resources. The relationship between stress (or arousal) and performance is not linear.

As described by the Yerkes-Dodson Law, performance improves with increasing arousal up to an optimal point, after which it deteriorates rapidly. For complex tasks, such as piloting, this optimal point is reached at lower levels of arousal, meaning that excessive stress is particularly detrimental to flight performance.



Aviators are exposed to a unique and potent combination of stressors, which can be categorized as follows :

- **Physical Stressors:** These are inherent to the flight environment and include noise, vibration, temperature extremes, hypoxia, and G-forces.
- **Task-Related (Psychological) Stressors:** These stem from the demands of the job itself, such as high mental workload, time pressure, the need for sustained vigilance, and the complexity of modern automated systems.
- **Social and Organizational Stressors:** These include interpersonal conflicts with crew members, pressures from management, lack of job security, and organizational politics. Studies on Indian civil pilots have identified factors such as thwarted ambition and internal departmental politics as significant sources of stress.

Under acute stress, pilots can exhibit a range of predictable and dangerous behavioural effects. These include

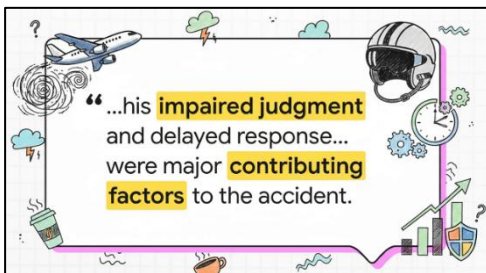
attentional narrowing or "cognitive tunnelling," where the pilot focuses exclusively on one perceived threat while ignoring other critical information; regression to earlier, less-practiced habits; significant decrements in working memory capacity; and a speed-accuracy trade-off, where decisions are made hastily and with less consideration of all available information.

### **Fatigue: The Insidious Threat**

Fatigue is a physiological state of reduced mental or physical performance capability resulting from sleep loss, extended wakefulness, circadian rhythm disruption, or high workload. It is distinct from simple tiredness and represents a significant threat to aviation safety due to its insidious nature and its direct impact on cognitive function. The effects of fatigue include decreased reaction time, impaired judgment, memory lapses, and a profound reduction in situational awareness.

In the Indian aviation context, several factors contribute to a high risk of pilot fatigue:

- **Rapid Industry Growth:** The rapid expansion of Indian airlines has led to a shortage of trained pilots, placing immense pressure on existing crew rosters.
- **Operational Demands:** Long duty periods, multi-segment flights with multiple take-offs and landings, and night operations that disrupt the body's natural circadian rhythms are common features of airline schedules.
- **Work-Rest Patterns:** Irregular schedules and inadequate rest periods, particularly during layovers away from home base, contribute to the accumulation of chronic fatigue.



The potential for fatigue to have catastrophic consequences was tragically illustrated in the 2010 Air India Express Flight 812 crash in

Mangalore. The investigation revealed that the captain had been asleep for a significant portion of the flight, and his impaired judgment and delayed response upon waking were identified as major contributing factors to the accident.

### Regulatory Approaches to Fatigue Management in India

Recognizing the threat of fatigue, the DGCA has established regulatory frameworks to manage it. These approaches are currently at a point of transition and debate.

### Flight and Duty Time Limitations (FDTL)

The traditional approach to fatigue management is prescriptive, based on Flight and Duty Time Limitations (FDTL). The DGCA's CARs set hard limits on the maximum number of hours a pilot can fly and be on duty within a given day, week, month, or year. Recent revisions to these regulations have mandated increased weekly rest periods (from 36 to 48 hours) and have placed stricter limits on night operations, which are particularly fatiguing as they encroach

upon the Window of Circadian Low (WOCL), the period between 0200 and 0600 when human alertness is at its nadir.

### **Fatigue Risk Management System (FRMS)**

In line with global trends promoted by ICAO, the DGCA is also moving towards allowing a more sophisticated, performance-based approach known as a Fatigue Risk Management System (FRMS). An FRMS is a data-driven system where the airline takes on the responsibility of proactively managing fatigue-related risks. It uses scientific principles, bio-mathematical models of fatigue, and, crucially, data from pilot self-reporting to create rosters that are tailored to specific operations and are designed to mitigate fatigue risks, rather than simply adhering to a one-size-fits-all set of rules.

The proposed shift to FRMS in India has been met with significant resistance from pilot unions. The core of this conflict lies in the issue of trust. An FRMS is fundamentally dependent on pilots feeling safe to report fatigue without fear of reprisal. However,

pilot associations in India have argued that a "just culture"—an environment where honest errors are treated as learning opportunities rather than punishable offenses—is not yet sufficiently established. They cite instances where reporting fatigue has allegedly led to punitive actions, and express concern that airlines could manipulate FRMS data to justify more demanding rosters. This tension highlights that the successful implementation of FRMS is not merely a technical challenge but a profound cultural and organizational one, requiring a foundation of trust and transparency that is currently contested.

### **Coping Strategies in the Indian Context**

The way individuals manage or cope with stress is a critical moderator of its impact on health and performance. Coping strategies are generally divided into two broad categories :

- **Problem-Focused Coping:** Efforts to alter or manage the problem causing the stress (e.g., planning, seeking information, taking direct action).

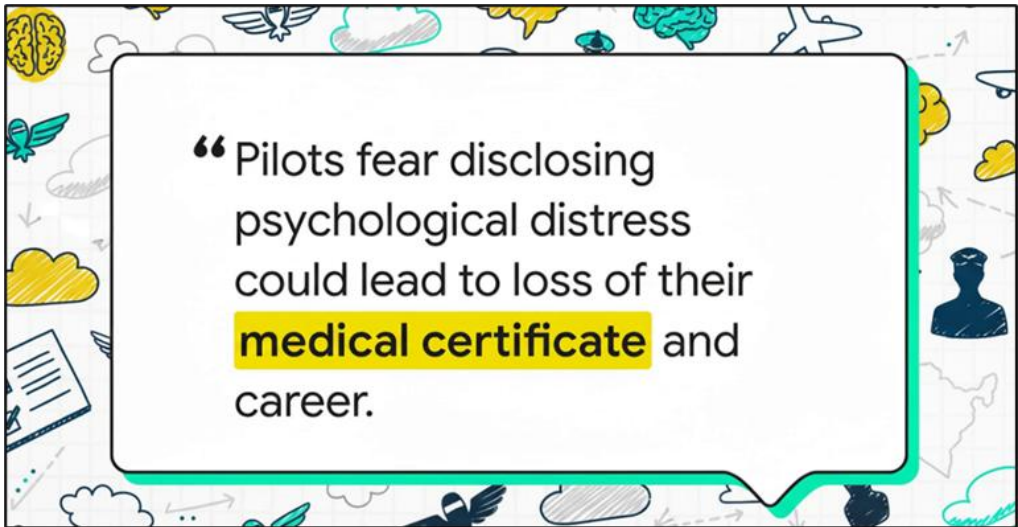
- **Emotion-Focused Coping:** Efforts to regulate the emotional response to the problem (e.g., seeking emotional support, positive reinterpretation, acceptance, denial).

Research reveals a notable difference in the preferred coping styles of Indian pilots compared to their Western counterparts. While problem-focused coping is often emphasized in Western aviation culture, studies on Indian civil and military pilots indicate a significant reliance on emotion-

focused strategies, such as acceptance, redefinition of the situation, and drawing strength from religion or faith, as well as seeking social support. This does not imply a less effective approach, but rather a culturally different one. It suggests that effective stress management and resilience training programs in India must be culturally sensitive, incorporating and validating these culturally resonant coping mechanisms rather than exclusively promoting problem-focused models that may be less congruent with the local context.



# 9. Clinical Assessment and Aeromedical Disposals in India



## The Role of Aviation Psychology

Aviation psychology operates at the critical intersection of mental health and flight safety. Its scope is distinct from general clinical practice; it is a specialized domain of occupational psychiatry and psychology where the primary objective is not just the treatment of illness but the assessment of an individual's fitness to perform a safety-critical task. This creates an inherent tension

between the duty of care to the individual (the patient) and the responsibility to public safety and the needs of the employer (the airline or air force).

A significant challenge pervading this field is the powerful stigma associated with mental health issues in the high-achieving, resilient culture of aviation. Pilots often fear that disclosing any psychological distress, no matter how minor or

transient, could lead to the loss of their medical certificate and, consequently, their career. This fear can be a formidable barrier to help-seeking, leading individuals to conceal problems until they manifest as performance decrements or, in the worst case, contribute to an incident or accident. Therefore, creating a trusted, confidential, and non-punitive system for psychological assessment and support is a primary goal of modern aviation medicine.

### **Psychiatric Syndromes of Aeromedical Significance**

While pilots are a highly screened and psychologically robust population, they are not immune to mental health conditions. A flight surgeon must be adept at identifying and managing a range of syndromes that can impair fitness to fly.

#### **Stress-Related Disorders**

- **Adjustment Disorder:** This is a common diagnosis in aviation, representing an emotional or behavioural response to an identifiable

life stressor (e.g., marital problems, financial difficulties) that is in excess of what would be expected. It is characterized by low mood, anxiety, and functional impairment. While it is considered temporarily disqualifying for flight duties, the prognosis is generally good with the resolution of the stressor.

- **Acute Stress Disorder (ASD):** A more severe and transient disorder that develops in response to an exceptionally traumatic event, such as a serious in-flight emergency or accident. Symptoms include a state of 'daze,' disorientation, and autonomic signs of anxiety. In the military context, management often follows the PIES principles (Proximity, Immediacy, Expectation, Simplicity) to facilitate rapid recovery and return to duty.

- **Post-Traumatic Stress Disorder (PTSD):** A delayed or protracted response to a catastrophic event, PTSD is characterized by intrusive memories (flashbacks), avoidance of trauma-related stimuli, emotional numbing, and chronic hyperarousal. A diagnosis of PTSD renders an aircrew member definitively unfit to fly until a full and stable recovery is achieved.

### **Mood and Anxiety Disorders**

- **Mood Disorders:** Depressive episodes and bipolar disorder are of high aeromedical significance due to their impact on attention, concentration, judgment, and the associated risk of suicide. A diagnosis of bipolar disorder, with its highly recurrent nature, typically leads to a permanent loss of license. A return to flying after a single depressive episode is possible but requires a

significant period of demonstrated stability and freedom from symptoms and medication.

- **Anxiety Disorders:** Conditions such as specific phobias (including fear of flying) and panic disorder can be acutely incapacitating or lead to avoidance of the flight environment. It is critical to recognize that "fear of flying" in a professional pilot is rarely a standalone diagnosis but is often a symptom of an underlying condition, such as PTSD, an anxiety disorder, or a developing mood disorder.

### **Personality Disorders**

Personality disorders are deeply ingrained, inflexible, and maladaptive patterns of behaviour that can significantly impair judgment, interpersonal functioning, and risk management. Due to the rigorous selection processes, formal personality disorders are

rare in the active pilot population.

### **Clinical Assessment Protocols in India**

The assessment of psychological fitness in India follows a structured, multi-tiered approach that integrates regulatory requirements with specialized military medical expertise.

### **DGCA Medical Examinations**

The DGCA mandates that all pilots hold a valid medical certificate (Class 1 for commercial/airline transport pilots, Class 2 for private pilots). This requires periodic examinations that include a comprehensive psychological assessment. The examination involves a review of the pilot's past medical history and a mental health examination that includes questions about their emotional state, thought processes, and behaviour to evaluate their fitness to fly.

### **Post-Incident/Accident Evaluation in the IAF**

The Indian Air Force has a protocol for managing the psychological aftermath of flying accidents. The Post Accident Psychological Support (PASS) SOP envisages a trained PASS team (comprising an operational member and a medical member) conduct a psychological evaluation of the aircrew involved. This is not merely a supportive chat but a formal assessment using standardized screening tools to measure peritraumatic dissociation and distress, such as the Peritraumatic Dissociative Experiences Questionnaire (PDEQ) and the Peritraumatic Distress Inventory (PDI).

### **Aviation Psychology in Cases Involving Brain Injury or Brain Infections**

The role of aviation psychology in cases involving brain injury or brain infections is fundamentally centered on the rigorous assessment, longitudinal monitoring, and informed disposition of aircrew, leveraging specialized

neurocognitive and behavioral evaluation techniques to safeguard operational reliability. Since the cognitive and psychomotor capabilities required for piloting are complex, any compromise to the Central Nervous System (CNS) poses a significant risk to safety.

Aviation psychology, therefore, provides critical expertise in the following areas:

### **1. Neurocognitive Assessment and Monitoring**

A core function of clinical aviation psychology and aerospace medicine is to objectively quantify cognitive status following neurological insult. Tools designed for this purpose are utilized to establish a baseline of functioning, assess acute decline, and monitor the trajectory of recovery:

- **Baseline and Recovery Measurement:** The Spaceflight Cognitive Assessment Tool for Windows (WinSCAT), adapted from the Automated Neuropsychological Assessment Metrics (ANAM),

is employed to provide a baseline measure of cognition. This baseline is essential for assessing an astronaut following neurological injury, head trauma, or toxic exposure on the International Space Station (ISS) to judge the severity of the deficit and gauge the rate of recovery. WinSCAT specifically assesses areas such as response time, sustained attention/concentration, and visual and verbal working memory.

- **Neuropsychological Testing:** Neuropsychological tests evaluate brain functioning, including memory, information processing, language, and attention/concentration. For instance, assessments following head injury cases in aircrew have historically utilized neuropsychological tests. The integration of computer-aided assessments like Cogscreen, Microcog, and ANAM has proven helpful in assessing cognitive factors relevant to mental and neurological

conditions pertinent to flying duties.

- **Performance Monitoring:** The specialized metrics generated by these tools are pertinent to crucial flying skills. In the Russian context, there has been a recognized need to review and update neuropsychological assessments to rationalize the medical disposal of aircrew involved in head injury cases.

## 2. Manifestations and Impact of Brain Injury

Brain injuries, such as head trauma, can result in both cognitive deficits and complex psychological syndromes, necessitating the specialized focus of aviation psychology:

- **Severe Injury Sequelae:** Severe head injury is linked to intellectual impairment, memory deficits, and changes in personality.
- **Minor Injury Sequelae (Post-Concussional Syndrome):** Even minor traumatic brain

injury (mTBI) is associated with post-concussional syndrome, presenting a range of symptoms highly disruptive to flight performance. These include headaches, dizziness, fatigue, impaired concentration, memory problems, irritability, emotional lability, and depressive symptoms.

- **Risk of Persistent Deficits:** Historical studies examining head-injured aircrew in military contexts found that a substantial minority (37%) exhibited a psychological syndrome six months post-injury, with persistent psychological deficits observed even after three years in a smaller percentage (5%).
- **Implications for Flight Status:** Severe psychological distress, emotional imbalance, and personality changes stemming from trauma or brain injury must be assessed, as latent conditions (such as epilepsy) may go unrecognized. A determination must be made whether the symptoms are temporary or

signal a chronic condition that would permanently impair the pilot's fitness to fly.

accompany neurological disorders (e.g., multiple sclerosis).

### **3. Brain Infections and Neurological Impairment**

Brain infections and other general medical conditions impacting the CNS present unique risks often resulting in symptoms that mimic psychiatric distress or directly impair cognitive function:

- **Psychotic Symptoms and Delirium:** CNS infections or conditions, such as encephalitis, can present with psychotic symptoms. Historically, severe incidents have been attributed to neurological issues, such as a case where a man became incoherent, agitated, and exhibited grossly bizarre behavior due to delirium caused by encephalitis.
- **Cognitive and Mood Changes:** Toxic conditions and neurological disorders (like dementia in early stages) may cause cognitive changes. Depression may also

### **Referral to Specialized Centres**

A unique and critical feature of the Indian system is the formal linkage between civil and military aeromedical authorities. The DGCA mandates that whenever a concern arises regarding the mental state of a civil flight crew member or an ATCO—whether from a routine medical, a post-incident review, or a report from a Peer Support Programme—that individual must be referred for a detailed clinical mental health assessment at one of the Indian Air Force's designated Boarding Centres. This procedure centralizes high-level psychological evaluations, ensuring that complex cases are assessed by specialists with deep expertise in aerospace medicine.

### **Aeromedical Disposals and Return-to-Cockpit**

The process of determining a pilot's fitness to fly following a psychological issue is known as

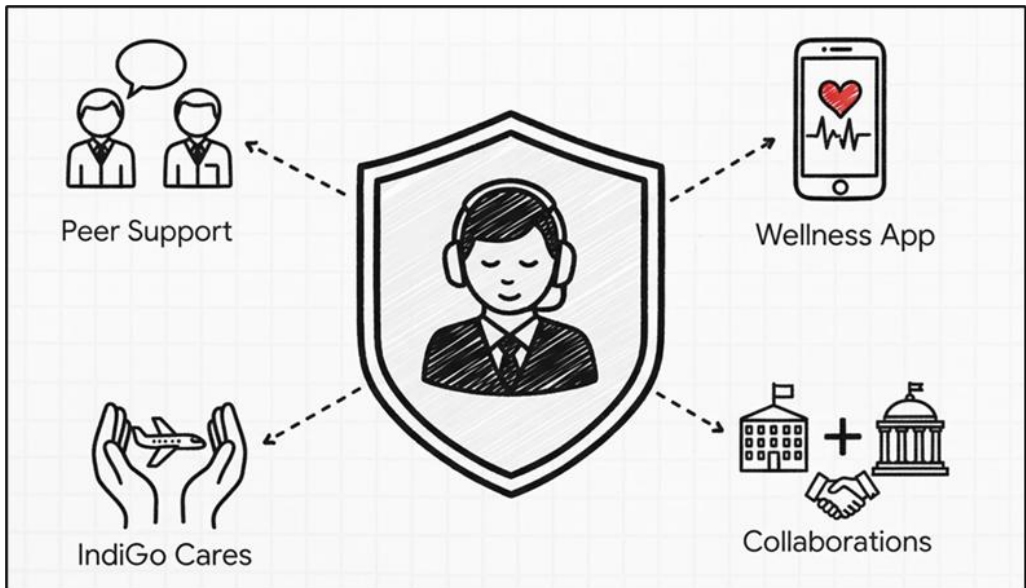
aeromedical disposal. This can result in a pilot being deemed "Temporarily Unfit" or, in severe cases, "Permanently Unfit."

For transient conditions, a focus of clinical aviation psychology is managing the recovery and rehabilitation process to facilitate a safe return to the cockpit. This requires a careful, evidence-based assessment of recovery. In the IAF, for example, following an accident, the aircrew is placed in a low medical category. During this time, they undergo regular psychological

monitoring. Based on the outcome of these assessments and a final review, a decision is made regarding their fitness to return to flying duties. For civil pilots, a return to duty after a psychological issue requires clearance from the DGCA, often based on the recommendations of the IAF specialists who conducted the evaluation. The criteria for recertification include full resolution of symptoms, a demonstrated period of stability, restored cognitive function, and a clear and maintained motivation to fly.



# 10 The Practice of Psychological Intervention and Support



## Framework for Psychological Support in Aviation

Psychological interventions in aviation are designed to bolster the resilience of personnel and mitigate the risks associated with psychological distress. These interventions can be framed along a continuum, from proactive, preventative measures aimed at the entire workforce to reactive,

targeted support for individuals following a critical incident or the onset of clinical symptoms. A basis of any such program is the existence of a "Just Culture" within the organization. This refers to a non-punitive environment where personnel feel psychologically safe to report errors, raise safety concerns, and seek help for personal difficulties without fear of reprisal.

Without this trust, even the best-designed support systems will be underutilized.

The evolution of psychological support in India reflects a significant and positive shift from viewing mental health as solely an individual's responsibility to recognizing it as a systemic safety issue that requires robust organizational and regulatory support structures. This maturation of safety culture acknowledges that human well-being is a critical component of the overall Safety Management System (SMS).

### **Institutional Programs: The Indian Air Force Model**

The IAF, through its Institute of Aerospace Medicine (IAM), has been a pioneer in developing structured psychological intervention programs in India.

### **Suicide Prevention and Awareness Training**

In response to an increasing incidence of suicides among ab-initio airmen trainees in the 1990s,

the Department of Aviation Psychology at IAM developed and implemented a comprehensive awareness training program in 1997. The program's primary target was the mentor and instructional staff population. The objective was to equip them with the knowledge and skills to understand the psychology of youth, identify behavioural changes indicative of suicidal ideation, and learn basic counselling techniques. The methodology was multifaceted, including lectures on adolescent psychology and life stressors, visual aids, group discussions, and case studies. This proactive intervention was temporally correlated with a complete cessation of successful suicides in the trainee population from 1999 onwards, demonstrating the effectiveness of a structured, preventative psychological program.

**Psychological Evaluation and Remedial Actions Committee (PERAC).** PERAC focuses on psychological evaluation and implements remedial actions for personnel, aiming to enhance

mental health and well-being within the force.

### **Purpose and Role**

- PERAC is designed to address issues related to mental health among armed forces personnel, identifying psychological concerns and ensuring timely intervention.
- The committee takes preventive, as well as remedial, measures to maintain operational efficiency by supporting the mental resilience of armed forces members.

Recent initiatives by the Indian armed forces incorporating PERAC principles have focused heavily on mental health awareness, resilience building, and psychological support for personnel.

### **Psychological Support and Training**

- In September 2024, Rashtriya Raksha University conducted a month-long "Training of Trainers" programme for Junior

Commissioned Officers (JCOs) of the Eastern Command, Indian Army.

- The training equipped JCOs with counselling skills and mental health awareness strategies specifically tailored for armed forces scenarios.
- Key objectives included:
  - Enhancing mental health awareness and gatekeeping within units.
  - Training JCOs to identify and manage stress, anxiety, depression, and trauma.
  - Fostering a supportive, proactive environment for mental health, aiming to destigmatize psychological issues.

### **Institutional Collaborations**

- In March 2025, the Armed Forces Medical Services (AFMS) signed a Memorandum of Understanding with NIMHANS, Bengaluru, to

collaborate on mental health and psychological support for armed forces personnel.

- The partnership aims to deploy advanced mental health services, conduct research, and create innovative intervention and resilience training models.

### **Ongoing Resilience Initiatives**

- The armed forces have expanded psychological services and support structures, including remote and tele-counselling options for personnel stationed in remote or high-stress locations.
- Development of PERAC-aligned frameworks focusing on preventive measures, early detection, and remedial actions for psychological concerns is an ongoing process across various units.

### **Civil Aviation Interventions: A Multi-Layered Approach**

The civil aviation sector in India is developing a multi-layered system

of psychological support, driven by a combination of regulatory mandates and corporate wellness initiatives.

### **Regulatory Mandates: Peer Support Programmes (PSPs).**

The DGCA has formally recommended that all airlines and the Airports Authority of India (for ATCOs) establish Peer Support Programmes (PSPs). A PSP is a confidential, non-punitive support system where trained peers (i.e., other pilots or ATCOs) provide a listening ear and support to colleagues experiencing personal or professional difficulties. The role of the peer is not to provide therapy, but to offer empathetic support and, if necessary, facilitate a connection to professional mental health resources. The establishment of PSPs is a critical step in destigmatizing mental health issues and encouraging early help-seeking.

### **Corporate Wellness Initiatives.**

In parallel with regulatory pushes, Indian airlines are increasingly launching their own mental wellness programs.

- **Air India's Mental Wellness App:** In the aftermath of a major accident in 2025, Air India partnered with a mental health platform to launch a dedicated emotional and mental wellness app for its employees and their families. This app provides confidential and free access to a wide range of services, including one-on-one therapy sessions, psychiatric consultations, and over 600 expert-curated self-care tools for managing stress and anxiety.
- **IndiGo's "IndiGo Cares" Program:** IndiGo has integrated mental health support into its broader employee wellness package, "IndiGo Cares." This includes an Employee Assistance Program (EAP) that provides access to psychological and professional counselling services for employees, demonstrating a commitment to holistic well-being.



# 11 The Psychology of Human Spaceflight Missions



## The Unique Environment of Space: The Capsule Habitat

Human spaceflight introduces psychological challenges that are an order of magnitude greater than those found in conventional aviation. The spacecraft is the ultimate "capsule habitat"—an Isolated, Confined, and Extreme (ICE) environment where survival is

entirely dependent on technology, and from which there is no easy escape. Decades of research from space missions and terrestrial analogues (e.g., polar stations, submarines) have identified a set of primary psychological stressors that can significantly affect astronaut health, performance, and mission success.

These stressors include:

- **Isolation and Confinement:** Astronauts experience profound separation from family, friends, and the familiar sensory environment of Earth. This is coupled with extreme physical confinement in a small, enclosed space with the same few individuals for months or even years. This may result in feelings of loneliness, lack of privacy, and can exacerbate interpersonal tensions.
- **Monotony and Sensory Deprivation:** The internal environment of a spacecraft is largely unchanging, and the daily routine can become highly monotonous. This lack of novel sensory stimulation can lead to boredom, reduced motivation, cognitive fatigue, and a decline in performance.
- **High Workload and Inescapable Risk:** The operational demands of a space mission are intense, requiring a high level of performance on complex tasks. This is set against a backdrop of constant, inescapable risk, where a single technical failure or human error can have catastrophic consequences.
- **Communication Delays:** For future long-duration missions to Mars or beyond, the significant time delay in communications with Earth will eliminate the possibility of real-time psychological support from ground control, necessitating a higher degree of crew autonomy in managing psychological issues.

### **India's Human Spaceflight Programme: The Gaganyaan Mission**

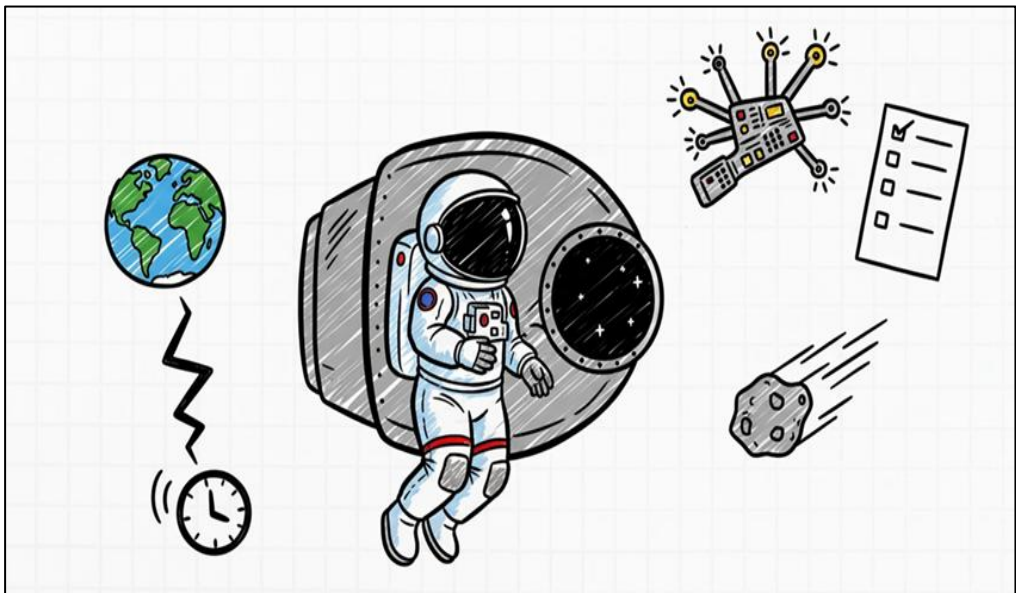
India's entry into human spaceflight is the Gaganyaan programme, an

ambitious national endeavour led by ISRO. The mission's primary objective is to demonstrate India's indigenous capability to send humans into space by launching a crew of three members into a 400 km

low Earth orbit for a three-day mission and returning them safely to Earth.

The selection and training for this mission have been exceptionally rigorous. The initial astronaut-designates were chosen from the elite ranks of IAF test pilots, and they have undergone a comprehensive and lengthy training regimen. This training is multifaceted, covering academic

courses on space systems, extensive simulator training for all mission phases, microgravity familiarization through parabolic flights, aeromedical training, and gruelling recovery and survival training. A key focus of ISRO's preparation has been the development of critical human-centric systems, including advanced life support, human factors engineering tailored for the Gaganyaan crew module, and robust crew management protocols.



## Psychological Support and Countermeasures for Gaganyaan

A distinguishing feature of India's approach to human spaceflight is the strategic and proactive integration of psychological science from the very beginning of the program. This reflects a significant evolution in the philosophy of human space exploration, learning from the experiences of early spacefaring nations where psychological challenges were often discovered through difficult operational experience.

### This proactive strategy is evident in several initiatives:

- A consistent psychological interaction programme integrated into the Health Maintenance Programme of the astronauts throughout their career starting right after selection.
- Establishment of the IAM ISRO Centre for Advance Research in Space Psychology for pioneering research into *astronaut selection, training,*

*and support* for the Indian Human Spaceflight Programme.

- ECHO (Emotional and Cognitive Health Observation) System: An important technology tested during the 'Anugami' Analogue Mission was the ECHO system, an indigenous tool developed for in-mission psychological monitoring. The purpose of ECHO is to objectively map astronauts' mood patterns to specific triggers (e.g., high workload, communication from home) and to assess the effectiveness of psychological countermeasures, such as meditation or structured communication sessions, in helping the crew recover from stress and fatigue.
- In-flight Interventions: The Gaganyaan program has integrated specific psychological countermeasures into its operational protocols. These include yoga and mindfulness routines that have been specifically adapted for

practice in a microgravity environment. The validation of these techniques during analogue missions demonstrates a commitment to providing astronauts with practical, self-administered tools for managing stress and maintaining psychological well-being.

- **Post-Mission Protocol:** The support plan extends beyond the mission itself. Upon return, astronauts undergo a structured post-mission medical evaluation and recovery program. This includes not only cardiovascular and musculoskeletal tests but also mandatory psychological debriefs. These sessions are critical for ensuring the astronaut's full psychological recovery and for gathering invaluable data and feedback that will inform the design and planning of future, more complex missions.

## **Looking Ahead: Long-Duration Missions and the Indian Space Station**

The lessons learned, technologies developed, and protocols validated for the short-duration Gaganyaan mission are the building blocks for India's more ambitious long-term space exploration goals. These include the plan to establish an Indian space station by 2035 and to achieve a human lunar landing by 2040.. As mission durations extend from days to months or even years, the psychological challenges of isolation, confinement, and interpersonal stress will become exponentially more critical.

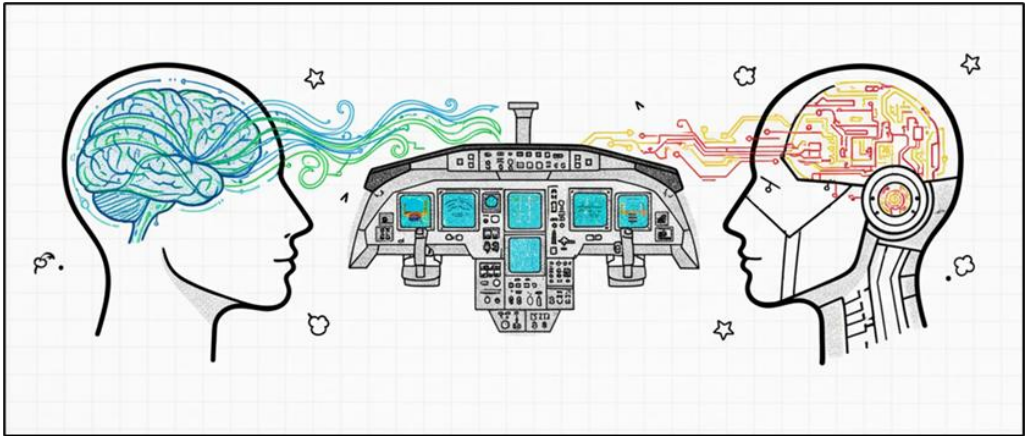
The success of these future endeavours will depend on continued, focused research and development in space psychology. Key areas for future work include optimizing crew composition for long-duration missions, developing autonomous psychological support systems (such as AI-driven therapy or monitoring tools) to function during communication delays, and gaining a deeper understanding of

the long-term neuro-psychological adaptation to the space environment. By treating psychology as a core engineering and mission-planning discipline from the outset, India has positioned

itself to proactively de-risk the human element of spaceflight, significantly increasing the probability of mission success and crew well-being for its future in space.



# 12 Emerging Technologies and Ethical Considerations



## The Impact of Emerging Technologies

The field of aviation psychology is on the cusp of a technological revolution, driven primarily by advances in Artificial Intelligence (AI) and neuroscience. These technologies promise to enhance safety and performance but also introduce a new set of complex challenges.

## Artificial Intelligence (AI) in the Cockpit and Control Tower

AI is poised to transform the human-machine interface in aviation. Its applications extend beyond simple automation to the creation of intelligent agents, or "electronic crew members," designed to actively collaborate with human operators.

- **AI as a Co-pilot:** Future AI systems could act as dynamic assistants, helping pilots manage high-workload situations, recover from a startle response by guiding their attention to

critical instruments, or rapidly compute optimal solutions for complex problems like in-flight diversions.

- **Cognitive State Monitoring:** Perhaps the most significant application of AI in aviation psychology is the development of systems to monitor a pilot's cognitive state in real-time. By analysing psychophysiological data from sources like EEG (brain activity), ECG (heart activity), and eye-tracking cameras, machine learning algorithms can detect signs of high mental workload, fatigue, channelized attention, or distraction. This allows for the possibility of a "cognitive cockpit" that can adapt its interface or issue alerts when it detects that the pilot is entering a degraded cognitive state, moving beyond subjective self-reports to objective, continuous assessment.
- **AI in Air Traffic Management:** AI is also being developed to optimize air traffic

flow, predict congestion, and automate routine tasks for air traffic controllers, thereby reducing their workload and enhancing the efficiency and safety of the entire airspace system.<sup>0</sup>

### **Neuroenhancement: Augmenting the Aviator**

Neuroenhancement refers to the use of targeted interventions to augment or improve normal cognitive and affective functions. This is a more speculative but potentially transformative frontier. Methods include:

- **Pharmacological Enhancement:** The use of stimulant medications or other nootropics to improve attention, focus, and wakefulness during demanding, long-duration operations.
- **Non-invasive Brain Stimulation:** Techniques like transcranial Direct Current Stimulation (tDCS) have shown potential in laboratory settings

to enhance motor learning and cognitive skills.

While these technologies are still largely experimental, their potential application in high-stakes environments like military aviation or ultra-long-haul commercial flights raises profound ethical questions.

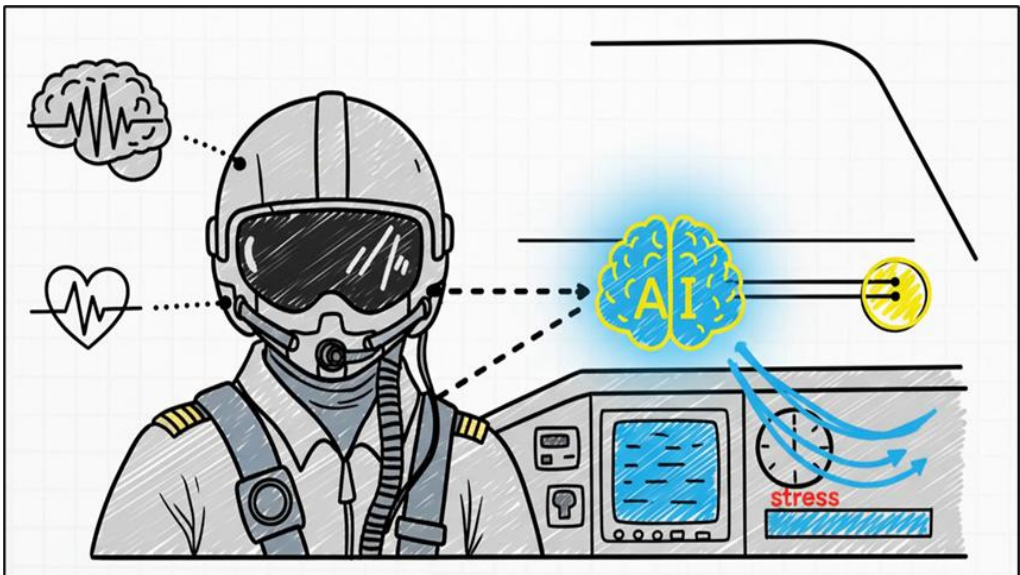
### **Ethical, Legal, and Social Implications**

The introduction of these powerful technologies needs a careful and

proactive consideration of their ethical, legal, and social implications.

### **Ethics of AI Monitoring**

The prospect of real-time cognitive state monitoring presents a fundamental conflict between safety and privacy. While such a system could prevent accidents by detecting a fatigued or overloaded pilot, it also represents an unprecedented level of workplace surveillance. The ethical questions that must be addressed include:



- **Privacy and Consent:** To what extent does a pilot have a right to mental privacy in the cockpit? How is informed consent obtained for such continuous monitoring?
- **Data Ownership and Use:** Who owns the sensitive neurophysiological data collected from a pilot? Can it be used for performance evaluations, training assessments, or disciplinary actions? How is it protected from misuse or breaches?
- **Autonomy and Trust:** How does constant monitoring by an AI system affect a pilot's sense of autonomy, professional judgment, and trust in their employer and the technology itself?

The successful implementation of AI monitoring is not merely a technical challenge. It is contingent upon establishing a robust, transparent, and ethically grounded governance framework that pilots and other stakeholders' trust. Without this foundation, a

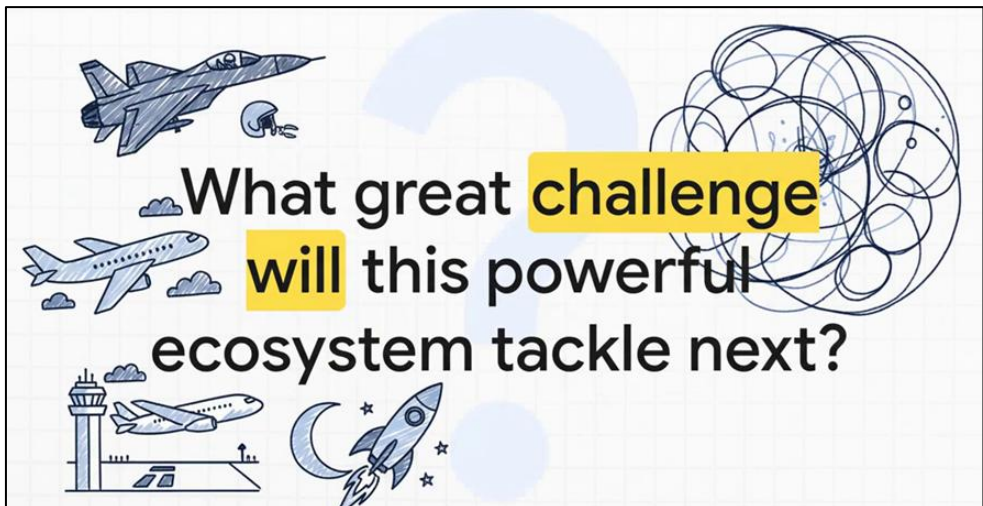
technology designed to enhance safety could be perceived as a punitive surveillance tool, potentially deepening the cultural divide between crew and management rather than bridging it. This is particularly salient in the Indian context, where issues of trust surrounding fatigue reporting are already a point of contention.

### **The Future of Aviation Psychology in India**

The advent of these new technologies will fundamentally reshape the role of the aviation psychologist. The traditional focus on selection, clinical assessment, and training will expand to include new responsibilities. The future aviation psychologist in India will need to be a systems integrator, an expert in human-AI teaming, a data ethicist, and a key contributor to policy and governance. There will be a growing need for indigenous research and development, with institutions like the Defence Research and Development Organisation (DRDO), IAM, and leading academic centres playing a

crucial role in validating and tailoring these advanced technologies for the unique operational and cultural context of Indian aviation. Proactive policy development by the DGCA and

other regulatory bodies will be essential to create an ethical framework that allows for the safe and responsible integration of these powerful new tools.



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